Please Read

Important

Please read this entire guide. If this guide provides installation or operation instructions, give particular attention to all safety statements included in this guide.
Notices

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Disclaimer
The maximum performance for wireless is derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

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Notice to Installers

The servicing instructions in this notice are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions, unless you are qualified to do so.

Notice à l’attention des installateurs de réseaux câblés

Les instructions relatives aux interventions d’entretien, fournies dans la présente notice, s’adressent exclusivement au personnel technique qualifié. Pour réduire les risques de chocs électriques, n’effectuer aucune intervention autre que celles décrites dans le mode d’emploi et les instructions relatives au fonctionnement, à moins que vous ne soyez qualifié pour ce faire.
Mitteilung für CATV-Techniker

Die in dieser Mitteilung aufgeführten Wartungsanweisungen sind ausschließlich für qualifiziertes Fachpersonal bestimmt. Um die Gefahr eines elektrischen Schlags zu reduzieren, sollten Sie keine Wartungsarbeiten durchführen, die nicht ausdrücklich in der Bedienungsanleitung aufgeführt sind, außer Sie sind zur Durchführung solcher Arbeiten qualifiziert.

Aviso a los instaladores de sistemas CATV

Las instrucciones de reparación contenidas en el presente aviso son para uso exclusivo por parte de personal de mantenimiento cualificado. Con el fin de reducir el riesgo de descarga eléctrica, no realice ninguna otra operación de reparación distinta a las contenidas en las instrucciones de funcionamiento, a menos que posea la cualificación necesaria para hacerlo.
IMPORTANT SAFETY INSTRUCTIONS

1) Read these instructions.
2) Keep these instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with dry cloth.
7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11) Only use attachments/accessories specified by the manufacturer.
12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13) Unplug this apparatus during lightning storms or when unused for long periods of time.
14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as a power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Power Source Warning

A label on this product indicates the correct power source for this product. Operate this product only from an electrical outlet with the voltage and frequency indicated on the product label. If you are uncertain of the type of power supply to your home or business, consult your service provider or your local power company.

The AC inlet on the unit must remain accessible and operable at all times.

Ground the Product

WARNING: Avoid electric shock and fire hazard! If this product connects to coaxial cable wiring, be sure the cable system is grounded (earthed). Grounding provides some protection against voltage surges and built-up static charges.
IMPORTANT SAFETY INSTRUCTIONS

Protect the Product from Lightning
In addition to disconnecting the AC power from the wall outlet, disconnect the signal inputs.

Verify the Power Source from the On/Off Power Light
When the on/off power light is not illuminated, the apparatus may still be connected to the power source. The light may go out when the apparatus is turned off, regardless of whether it is still plugged into an AC power source.

Eliminate AC Mains Overloads

WARNING: Avoid electric shock and fire hazard! Do not overload AC mains, outlets, extension cords, or integral convenience receptacles. For products that require battery power or other power sources to operate them, refer to the operating instructions for those products.

Provide Ventilation and Select a Location
- Remove all packaging material before applying power to the product.
- Do not place this apparatus on a bed, sofa, rug, or similar surface.
- Do not place this apparatus on an unstable surface.
- Do not install this apparatus in an enclosure, such as a bookcase or rack, unless the installation provides proper ventilation.
- Do not place entertainment devices (such as VCRs or DVDs), lamps, books, vases with liquids, or other objects on top of this product.
- Do not block ventilation openings.

Protect from Exposure to Moisture and Foreign Objects

WARNING: Avoid electric shock and fire hazard! Do not expose this product to dripping or splashing liquids, rain, or moisture. Objects filled with liquids, such as vases, should not be placed on this apparatus.

WARNING: Avoid electric shock and fire hazard! Unplug this product before cleaning. Do not use a liquid cleaner or an aerosol cleaner. Do not use a magnetic/static cleaning device (dust remover) to clean this product.

WARNING: Avoid electric shock and fire hazard! Never push objects through the openings in this product. Foreign objects can cause electrical shorts that can result in electric shock or fire.

Service Warnings

WARNING: Avoid electric shock! Do not open the cover of this product. Opening or removing the cover may expose you to dangerous voltages. If you open the cover, your warranty will be void. This product contains no user-serviceable parts.
Check Product Safety

Upon completion of any service or repairs to this product, the service technician must perform safety checks to determine that this product is in proper operating condition.

Protect the Product When Moving It

Always disconnect the power source when moving the apparatus or connecting or disconnecting cables.

Telephone Equipment Notice

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.

CAUTION: To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.

SAVE THESE INSTRUCTIONS
United States FCC Compliance

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against such interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the service provider or an experienced radio/television technician for help.

Any changes or modifications not expressly approved by Cisco Systems, Inc., could void the user's authority to operate the equipment.

The information shown in the FCC Declaration of Conformity paragraph below is a requirement of the FCC and is intended to supply you with information regarding the FCC approval of this device. The phone numbers listed are for FCC-related questions only and not intended for questions regarding the connection or operation for this device. Please contact your service provider for any questions you may have regarding the operation or installation of this device.

### FCC Declaration of Conformity

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: 1) the device may not cause harmful interference, and 2) the device must accept any interference received, including interference that may cause undesired operation.

<table>
<thead>
<tr>
<th>DDR2200 Residential Gateway</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model(s): DDR2200</td>
</tr>
<tr>
<td>Manufactured by:</td>
</tr>
<tr>
<td>Cisco Systems, Inc.</td>
</tr>
<tr>
<td>5030 Sugarloaf Parkway</td>
</tr>
<tr>
<td>Lawrenceville, Georgia 30044 USA</td>
</tr>
<tr>
<td>Telephone: 770-236-1077</td>
</tr>
</tbody>
</table>

### Canada EMI Regulation

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la class B est conforme à la norme NMB-003 du Canada.

### FCC Part 68

The Federal Communications Commission (FCC) of the United States restricts specific uses of modems, and places registration responsibilities on both the manufacturer and the individual user.
1. The modem may not be connected to a party line or to a coin-operated telephone.

2. Notification to the telephone company is no longer required prior to connecting registered equipment, but upon request from the telephone company, the user shall tell the telephone company which line the equipment is connected to as well as the registration number and ringer equivalence number of the registered protective circuitry. FCC information is printed on a label on the bottom of the modem.

This equipment complies with Part 68 of FCC Rules and the requirements adopted by the ACTA. On the base unit of this equipment is a label that contains, among other information, a product identifier in the format US: US:GEMDL01BDDR2200. If requested, this number must be provided to the telephone company.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. If advance notice is not practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

If you experience trouble with this telephone equipment, please contact the service provider for information on obtaining service or repairs.

The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

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**IC (Industry Canada) Notice**

Notice: The Industry Canada (formerly Canadian Department of Communications) label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational, and safety requirements. The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single-line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.
Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:**

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

### RF Exposure Statements

**Note:** This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 7.9 inches (20 cm) between the radiator and your body.

**US**

This system has been evaluated for RF exposure for humans in reference to ANSI C 95.1 (American National Standards Institute) limits. The evaluation was based in accordance with FCC OET Bulletin 65C rev 01.01 in compliance with Part 2.1091 and Part 15.27. The minimum separation distance from the antenna to general bystander is 7.9 inches (20 cm) to maintain compliance.

**Canada**

This system has been evaluated for RF exposure for humans in reference to Canada Health Code 6 (2009) limits. The evaluation was based on evaluation per RSS-102 Rev 4. The minimum separation distance from the antenna to general bystander is 7.9 inches (20 cm) to maintain compliance.

**EU**

This system has been evaluated for RF exposure for humans in reference to the ICNIRP (International Commission on Non-Ionizing Radiation Protection) limits. The evaluation was based on the EN 50385 Product Standard to Demonstrate Compliance of Radio Base Stations and Fixed Terminals for Wireless Telecommunications Systems with basic restrictions or reference levels related to Human Exposure to Radio Frequency Electromagnetic Fields from 300 MHz to 40 GHz. The minimum separation distance from the antenna to general bystander is 20 cm (7.9 inches).

**Australia**

This system has been evaluated for RF exposure for humans as referenced in the Australian Radiation Protection standard and has been evaluated to the ICNIRP (International Commission on Non-Ionizing Radiation Protection) limits. The minimum separation distance from the antenna to general bystander is 20 cm (7.9 inches).
### Declaration of Conformity with Regard to the EU Directive 1999/5/EC (R&TTE Directive)

This declaration is only valid for configurations (combinations of software, firmware and hardware) supported or provided by Cisco Systems for use within the EU. The use of software or firmware not supported or provided by Cisco Systems may result in the equipment no longer being compliant with the regulatory requirements.

<table>
<thead>
<tr>
<th>Language</th>
<th>Text</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulgarian</td>
<td>Това оборудване отговаря на съответните изисквания и приложими класации на Директива 1999/5/ЕC.</td>
</tr>
<tr>
<td>Czech</td>
<td>Toto zařízení je v souladu se základními požadavky a ostatními odpovídajícími ustanoveními Směrnice 1999/5/ЕC.</td>
</tr>
<tr>
<td>Danish</td>
<td>Dette udstyr er i overensstemmelse med de vigtigste krav og andre relevante bestemmelser i Direktivet 1999/5/ЕC.</td>
</tr>
<tr>
<td>German</td>
<td>Dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechenenden Vorgaben der Richtlinie 1999/5/ЕK.</td>
</tr>
<tr>
<td>Estonian</td>
<td>See seade vastab direktivi 1999/5/EU ehitamise nõuetele ja teistele osakohastele nõuetele.</td>
</tr>
<tr>
<td>English</td>
<td>This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/ЕC.</td>
</tr>
<tr>
<td>Spanish</td>
<td>Este equipo cumple con los requisitos esenciales as well as con otras disposiciones de la Directiva 1999/5/ЕC.</td>
</tr>
<tr>
<td>Greek</td>
<td>Αυτό το εξοπλισμό ανταποκρίνεται στις βασικές άρθρα και άλλες απαραίτητες προορισμένες διατάξεις της Οδηγίας 1999/5/ЕC.</td>
</tr>
<tr>
<td>French</td>
<td>Cet appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la Directive 1999/5/ЕC.</td>
</tr>
<tr>
<td>Icelandic</td>
<td>Hetta talki er samkvæmt grunnkröfum og öðrum viðbeiningum skráðum Tiltakunum 1999/5/ЕC.</td>
</tr>
<tr>
<td>Italian</td>
<td>Questo apparecchio è conforme ai requisiti essenziali ed agli altri principi sanciti dalla Direttiva 1999/5/ЕC.</td>
</tr>
<tr>
<td>Latvian</td>
<td>Šī ierīce atbilst Direktīvai 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.</td>
</tr>
<tr>
<td>Lithuanian</td>
<td>Šis įrenginys tinka 1999/5/EB Direktyvos esminius reikalavimus ir kitas 5-es direktyvos nuostatas.</td>
</tr>
<tr>
<td>Dutch</td>
<td>Dit apparaat voldoet aan de essentiële eisen en andere van toepassing zijnde bepalingen van de Richtlijn 1999/5/ЕC.</td>
</tr>
<tr>
<td>Maltese</td>
<td>Dan l-apparat huwa konforma mal-ħitqet essenzjali u-provvedimenti l-ohra riċevaturi tad-Direkτiva 1999/5/ЕC.</td>
</tr>
<tr>
<td>Hungarian</td>
<td>Ez a készülék teljesíti az alapvető követelményeket és más 1999/5/EK irányelvben meghatározott vonatkozó rendelkezéseket.</td>
</tr>
<tr>
<td>Norwegian</td>
<td>Dette utstyret er i samsvar med de grunnleggende krav og andre relevante bestemmelser i EU-direktiv 1999/5/ЕC.</td>
</tr>
<tr>
<td>Polish</td>
<td>Urządzenie jest zgodne z ogólnymi wymaganiami oraz szczególnymi warunkami określonymi Dyrektywą UE 1999/5/ЕC.</td>
</tr>
<tr>
<td>Portuguese</td>
<td>Este equipamento está em conformidade com os requisitos essenciais e outras provisões relevantes da Directiva 1999/5/ЕC.</td>
</tr>
<tr>
<td>Romanian</td>
<td>Acest echipament este în conformitate cu cerințele esențiale și cu alte prevederile relevante ale Directivei 1999/5/ЕC.</td>
</tr>
<tr>
<td>Slovak</td>
<td>Toto zariadenie je v zhode so základnými požiadavkami a inými príslušnými nariadeniami direktív 1999/5/ЕC.</td>
</tr>
<tr>
<td>Slovenian</td>
<td>To osebje z ustreznimi bistvenimi tehtavami in ostale relevantnimi pogojmi Direktive 1999/5/ЕC.</td>
</tr>
<tr>
<td>Slovene</td>
<td>Toto zařízení je v zhodě s podkladnými požadovanými a jinými příslušnými normativními aktmi direktiv 1999/5/ЕC.</td>
</tr>
<tr>
<td>Finnish</td>
<td>Tämä laite täyttää direktiivin 1999/5/EY ohjeetuilla vaatimuksilla ja on siitä vastaavan lain laitetta koskevien määräysten mukainen.</td>
</tr>
<tr>
<td>Swedish</td>
<td>Denna utrustning är i överensstämmelse med de väsentliga kraven och andra relevanta bestämmelser i Direktiv 1999/5/ЕC.</td>
</tr>
</tbody>
</table>
CE Compliance

Note: The full declaration of conformity for this product can be found in the Declarations of Conformity and Regulatory Information section of the appropriate product hardware installation guide, which is available on Cisco.com.

The following standards were applied during the assessment of the product against the requirements of the Directive 1999/5/EC:

- Radio: EN 300 328
- EMC: EN 301 489-1 and EN 301 489-17
- Safety: EN 60950 and EN 50385

The CE mark and class-2 identifier are affixed to the product and its packaging. This product conforms to the following European directives:

- 1999/5/EC

National Restrictions

This product is for indoor use only.

France

For 2.4 GHz, the output power is restricted to 10 mW EIRP when the product is used outdoors in the band 2454 - 2483,5 MHz. There are no restrictions when used in other parts of the 2,4 GHz band. Check http://www.arcep.fr/ for more details.

Pour la bande 2,4 GHz, la puissance est limitée à 10 mW en p.i.r.e. pour les équipements utilisés en extérieur dans la bande 2454 - 2483,5 MHz. Il n'y a pas de restrictions pour des utilisations dans d'autres parties de la bande 2,4 GHz. Consultez http://www.arcep.fr/ pour de plus amples détails.

Italy

This product meets the National Radio Interface and the requirements specified in the National Frequency Allocation Table for Italy. Unless this wireless LAN product is operating within the boundaries of the owner's property, its use requires a “general authorization.” Please check http://www.comunicazioni.it/it/ for more details.


Latvia

The outdoor usage of the 2.4 GHz band requires an authorization from the Electronic Communications Office. Please check http://www.esd.lv for more details.


Note: The regulatory limits for maximum output power are specified in EIRP. The EIRP level of a device can be calculated by adding the gain of the antenna used (specified in dBi) to the output power available at the connector (specified in dBm).
Antennas

Use only the antenna supplied with the product.
About This Guide

Introduction

This installation and operation guide applies to the DDR2200 series residential gateway. The DDR2200 series residential gateway connects to the DSL network in your home to deliver data, video, voice, and wired (Ethernet) or wireless gateway capabilities all from one device. Use this guide to install the residential gateway in your home.

Purpose

This document provides the information you need to install and operate the DDR2200 series residential gateway.

Audience

This guide is written for two audiences. Subscribers who have purchased a residential gateway and want to experience high-speed Internet and high-quality digital telephone service can use this guide for background information and basic operation. This guide is also written for the service provider's installers who initially set up and configure residential gateway in the subscriber's home. Most subscribers will not want to use the more advanced functionality, and future releases of this software will prevent subscriber access to these screens.

Document Version

This is the first formal release of this document.
Introduction

Imagine walking through your home and accessing the Internet from nearly any room. The DDR2200 series residential gateway connects to the DSL line in your home and to your home network to deliver data, video, voice, and wired (Ethernet) or wireless gateway capabilities all from one device. You can use your residential gateway to connect to a variety of devices in the home or small office. The residential gateway supports high-speed data access, VoIP services, and features that support Internet Protocol TV (IPTV) deployment. Use this chapter to learn about your residential gateway.

In This Chapter

- Benefits and Features .......................................................... 2
- What's On the Front Panel? ..................................................... 4
- What's On the Back Panel? ..................................................... 6
Benefits and Features

Your residential gateway offers the following benefits and features:

- **Full routing functionality.** The gateway router provides broadband transfer speeds available between your home network and the service provider's network for multi-user sharing. The high-performance router distributes data seamlessly to all devices in the network without a noticeable effect to performance or speed.

- **True firewall capability.** The gateway firewall includes both standard NAT/PAT security and Stateful Packet inspection to defend against external attacks.

- **High-quality data, voice, and IPTV services.** The gateway combines an ADSL2+ bonded modem, 4-port Ethernet switch, Home Phoneline Networking Alliance (HPNA™) 3.0 bridge and router functionality with optional VoIP and Wi-Fi into one integrated platform.

- **Compact design.** The gateway is compact enough to sit on a desktop and versatile enough to be wall mounted in an out of the way location. The residential gateway can also stand vertically.

- **Flexible networking.** The gateway combines a variety of home networking technologies in one box: Ethernet, USB, 802.11g wireless, and HPNA.
  - **Ethernet.** Ethernet is a network standard for data transmission using either coaxial or twisted pair cable over a LAN (local area network). The information can be transmitted at speeds of 10 to 100 Mbps. If the home or office is wired for Ethernet, use one of the four LAN interfaces on the gateway to create a broadband network.
  - **USB.** The USB port allows you to directly connect a computer or other network capable device.
  - **802.11g Wireless.** The gateway includes an integrated wireless access point that allows you to roam wirelessly throughout your home or office. With the high-power wireless technology of the DDR2200, wireless "coldspots" are virtually eliminated in the home.
  - **HPNA.** The HPNA interface allows you to easily share digital services throughout the home using the existing coaxial cable to distribute content such as video, music, and games. HPNA offers the following benefits:
    - Multi-room DVR. Subscribers can record and share digital services simultaneously in every room.
    - Multi-room gaming. Subscribers can access games from various locations in the home and play simultaneously.
    - PC to TV. Subscribers can access data and video services over the HPNA coaxial network throughout the home.
Benefits and Features

- **ADSL2+.** Asymmetric Digital Subscriber Line (ADSL) provides high-access transmission speeds for delivery of video, voice, and data services to homes over ordinary copper telephone wire.
What's On the Front Panel?

The front panel of your residential gateway provides LED status indicators that indicate the operational state of your gateway. Refer to the following diagram for a description of the front panel.

1 wifi-sec — Allows you to automatically configure the wireless device in the home. The WIRELESS SECURITY SETUP LED shows whether automatic wireless security is on or off

2 POWER — Illuminates solid green to indicate that AC power is being applied to the residential gateway

3 LAN1 - LAN4 — Illuminates solid green to indicate that an Ethernet carrier is present and blinks to indicate that Ethernet data is being transferred between the PC and the residential gateway

4 USB/PC — Illuminates solid green to indicate that a USB carrier is present and blinks to indicate that USB data is being transferred between the PC and the residential gateway

5 USB/DEVICE — Illuminates solid green to indicate that a USB carrier is present and blinks to indicate that USB data is being transferred between the connected USB device and the residential gateway

6 WIRELESS — Illuminates solid green when the wireless access point is enabled and operational and blinks to indicate that wireless data is being transferred between the PC and the residential gateway. The LED is off when the wireless access point is disabled by the user

7 HPNA — Illuminates solid when linked to another HPNA device and blinks when HPNA activity occurs

8 TEL 1 and TEL 2 — TEL 1 illuminates solid green when telephony service is in use. TEL2 illuminates solid green when telephony service is in use.
9 **DSL/WAN** – Indicates whether a DSL signal is acquired (or trained). The LED indicators mean the following status:

- Blinking. In training.
- Solid. Trained.

In addition, once the DSL/WAN LED is solid, if any pair drops, the DSL/WAN LED will blink differently to provide additional status as follows:

- If the outer pair drops, the LED blinks slowly (about 1 blink every second).
- When the inner pair drops, the LED blinks faster (about 4 blinks every second).

10 **INTERNET** – Indicates wide area network (WAN) traffic. The LED indicators mean the following status:

- Solid. IP is connected.
- Blinking. WAN interface has activity.
- Off. No Internet connection.
What's On the Back Panel?

Refer to the following diagram for a description of the back panel components.

Important! Do not connect your PC to both the Ethernet and USB ports at the same time. Your gateway will not function properly if both the Ethernet and USB ports are connected to your PC at the same time.

1. **POWER** — Connects the residential gateway to the AC power plug that is provided with your residential gateway.

2. **On and Off Switch** — Powers the residential gateway on and off.

3. **RESET** — Activating this switch resets the residential gateway. Pressing this switch for more than 10 seconds resets the device to factory default values and resets the residential gateway.

4. **PSTN** — Connects to the home telephone wiring and is used as a backup to voice over IP (VoIP) service in the event of a power outage to the residential gateway.

5. **TEL 1 and TEL 2** — RJ-11 telephone ports connect to home telephone wiring to conventional telephones or fax machines.

6. **HPNA** — Connects to the coaxial cable wiring in the house for data and video distribution.

7. **LAN 1-LAN 3 W/LAN 4** — Four RJ-45 Ethernet ports connect as follows:
   - LAN 1 through 3 connect to the Ethernet port on your PC or your home network.
   - W/LAN 4 connects to the Ethernet port on your PC if used as a LAN port or optionally as an Ethernet wide area network (WAN) port that connects to the service provider network.

8. **USB DEVICE** — 12 Mbps USB port connects to the USB port on your device such as a flash drive or digital camera.
9 **USB PC**—12 Mbps USB port connects to the USB port on your PC
10 **DSL**—RJ-11 port connects to the DSL line from the service provider
11 **ANTENNA**—Receives and transmits data packets to wireless devices
2

Installing the Residential Gateway

You can install the residential gateway in your home office and access the Internet from your kitchen computer to get your favorite recipe. Use this chapter to properly install your residential gateway and to connect the residential gateway to your computer and other devices in your home.

In This Chapter

- Mounting the Residential Gateway Vertically ......................... 10
- Mounting the Residential Gateway to the Wall ...................... 11
- Connecting Your Computer to the Residential Gateway .......... 12
- Connecting the DSL Interface ...................................... 14
- Connecting an IP Set-Top to the Gateway .......................... 15
Mounting the Residential Gateway Vertically

Some installations may require that you place the residential gateway in a vertical position. Use proper care when installing the residential gateway in a vertical position. Be sure that the housing of the residential gateway is vertical and that the stand is extended as shown in the following illustration:
Mounting the Residential Gateway to the Wall

The following illustration shows the location and dimensions of the wall-mounting slots on the bottom of the residential gateway. Use the information on this page as a guide for mounting your residential gateway to the wall.
Connecting Your Computer to the Residential Gateway

You can connect a computer to the residential gateway using one of the following methods:

- Ethernet Connection
- Wireless Connection

Note: These instructions describe a PC connection. You could also connect another type of device with a wireless interface. See the owner's manual that came with the device for instructions.

Connecting the Computer with an Ethernet Connection

Complete these steps to connect the computer with an Ethernet connection.

1. Connect the power adapter that came with the residential gateway to the POWER port on the residential gateway and to an electrical outlet.
2. Power on the residential gateway. After the residential gateway has completed its startup process, the POWER LED on the front panel of the residential gateway should be green.
3. Connect the Ethernet cable provided with the residential gateway from any available Ethernet port (LAN 1 through LAN 4) on the gateway to the Ethernet port on the computer.
4. Connect the gray cable provided with the residential gateway from the DSL port on the gateway to a telephone wall jack. See Connecting the DSL Interface (on page 14) for more information.
Connecting the Computer with a Wireless Connection

A wireless connection requires a wireless-enabled notebook or a computer with an 802.11b/g wireless network adapter installed.

Complete these steps to connect the computer with a wireless connection.

1. Connect the power adapter that came with the residential gateway to the POWER port on the residential gateway and to an electrical outlet.

2. Power on the residential gateway. After the residential gateway has completed its startup process, the POWER light on the front panel of the residential gateway should be green.

3. Connect the gray cable provided with the residential gateway from the DSL port on the residential gateway to a telephone wall jack. See Connecting the DSL Interface (on page 14) for more information.

4. Follow the instructions in your owner's manual for your PC or laptop to activate the wireless connection.
Connecting the DSL Interface

Now that you have connected the gateway to power and you have made the LAN connections, you can connect the DSL interface (connection to the wall jack) as shown in the following illustration. This illustration shows all of the attached devices connected to the residential gateway.
Connecting an IP Set-Top to the Gateway

For IPTV service, you must connect the residential gateway to an IP set-top. You can connect to an IP set-top using an Ethernet or coaxial connection.

**Ethernet Connection**

Complete the following steps to connect the residential gateway to an IP set-top through Ethernet for IPTV service.

1. Ensure that the residential gateway is powered on.
2. Connect an Ethernet cable from the Ethernet port (LAN 1 through LAN 4) on the gateway to the Network port on the set-top.
Coaxial Connection

Complete the following steps to connect the residential gateway to an IP set-top with coaxial cable for IPTV service.

1. Ensure that the residential gateway is powered on.
2. Connect a coaxial cable from the HPNA port on the gateway to the TO WALL (Video In) port on the set-top.
3

Configuration and Operation

The DDR2200 residential gateway contains web pages that show the current status of the residential gateway and that allow you to configure the device. Advanced users can configure parameters such as DHCP (Dynamic Host Configuration Protocol), wireless network settings, port forwarding, parental control, and so forth. This section provides information that you can use to configure and interact with the residential gateway through the user interface. The screens shown in this guide represent the default values for the device.

Use this chapter to help you check the status of the residential gateway and to configure the device.
In This Chapter

- Logging In to the Residential Gateway ....................................... 19
- System Summary ........................................................................ 21
- Setting Up Your System with the Setup Wizard .............................. 22
- Setting System Date and Time ..................................................... 26
- Setting Password ....................................................................... 27
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Logging In to the Residential Gateway

The default configuration of the residential gateway uses IP address 192.168.1.254. If you have connected the residential gateway correctly and you have properly configured your computer, use the following steps to log in to the residential gateway as an administrator.

Note: A non-administrative user may need a different user name and password for logging in to the residential gateway. These users can access non-privileged information.

1. On your PC, open the web browser that you prefer to use.
2. In the address field, enter the following IP address: 192.168.1.254. The system prompts you to enter your user name and password.
Chapter 3  Configuration and Operation

3  Enter `admin` for the user name and `admin` for the password. The residential gateway opens with the System Summary page in the forefront.

You can use this web interface to check the status of the residential gateway and to configure parameters.

**Note:** The screens shown in this guide represent the default values for the device.
The System Summary screen provides a summary of the software used by the residential gateway and indicates the current status of the DSL connection. You can use this screen to find hardware and software information as well as physical and IP layer information.

This screen also provides a link to the Setup Wizard. The Setup Wizard is a step-by-step sequence to set up your residential gateway for the first time to ensure proper operation.

The Log Out button on this screen allows you to quickly log out and log back in without opening a browser.

Path: System > Summary
Setting Up Your System with the Setup Wizard

The Setup Wizard is a step-by-step sequence to set up your residential gateway for the first time to ensure proper operation. The wizard combines the various tasks into one convenient tool to reduce configuration time. The wizard requires that you make a few selections within this process. Your selections will depend on your service provider.

To set up your system with the Setup Wizard, complete the following steps.

1. Click **System** on the main screen. The System Summary window opens.

2. Click **Setup Wizard** at the top of the screen. The (Setup Wizard 1/4) ------ Clone MAC screen opens.
3 Do you want to enable the clone MAC function? MAC cloning enables you to change the MAC address of the residential gateway to match the MAC address of your PC or any service provider supplied MAC address. If you do not enable MAC cloning, the default MAC address of the residential gateway is used.

- If yes, select the Enable clone MAC address check box. A field appears for you to enter the MAC address you want to clone. Go to step 4.
- If no, clear the Enable clone MAC address check box. Go to step 5.

4 In the MAC address field, type in a MAC address or click Load client PC MAC to load your PC’s MAC address.

5 Click Next. The (Setup Wizard 2/4 ------- Time Settings) screen opens. This screen lets you synchronize the time on the residential gateway with an Internet time server. If you do not synchronize the time with an Internet time server, the residential gateway will use its default time.

6 Do you want to automatically synchronize the time on the residential gateway with an Internet Time server?

- If yes, check the Automatically synchronize with Internet time servers check box. Go to step 7.
- If no, clear the Automatically synchronize with Internet time servers check box. The residential gateway will get its time from its own internal clock. Go to step 9.

7 In the First NTP time server field, select the Network Time Protocol (NTP) time server from the drop-down list that you want the residential gateway to check first to get its time.
Chapter 3  Configuration and Operation

8  In the Second NTP time server field, select the time server from the drop-down list that you want to use as a backup server for the residential gateway to get its time.

9  In the Time zone offset field, select your time zone from the drop-down list.

10 Click **Next**. The (Setup Wizard 3/4) ------- Wireless Basic Settings screen opens. The residential gateway offers wireless capability by default. This screen allows you to configure the wireless settings to work with the devices in your environment.

![Wireless Basic Settings](image)

11 Do you want to enable wireless?

- If **yes**, check the Enable Wireless check box.
- If **no**, clear the Enable Wireless check box. The wireless capability of the residential gateway is disabled, and all devices communicating with the residential gateway will have to be hard wired.

12 Do you want to prevent other wireless devices from communicating over the wireless network with the residential gateway?

- If **yes**, select the Hide Access Point check box.
- If **no**, clear the Hide Access Point check box. No devices will be locked out from communicating with the residential gateway over the wireless network.

13 In the SSID field, enter the service set identifier (SSID).

14 In the Channel field, select the channel from the drop-down list to select the frequency that you will use for wireless communication. Values are auto and channels 1 through 11.
15 In the Wireless Mode field, select one of the following modes:
- 802.11g & 802.11b
- 802.11g only
- 802.11b only

16 In the 54g Protection field, select Auto to enable 54g protection or Off to disable the function. The Auto option will use RTS/CTS to improve 802.11g performance in mixed 802.11g/802.11b networks. Turning the protection off maximizes 802.11g throughput under most conditions.

17 Click Next. The (Setup Wizard 4/4) ------- Wireless Security Settings screen opens.

18 In the Select SSID field, select the SSID from the drop-down list that you want to use.

19 In the Network Authentication field, select one of the following authentication methods from the drop-down list:
- Open. All devices may access the wireless network (preferred option).
- Shared. Only devices configured with the 64-bit or 128-bit Key may access the wireless network.
- WPA-PSK (Wi-Fi Protected Access Pre-Shared Key). Your network is secured by encryption of all traffic using a pre-shared dynamic key.

20 Do you want to enable WEP Encryption?
- If yes, in the WEP Encryption field, select Enabled from the drop-down list.
- If no, in the WEP Encryption field, select Disabled from the drop-down list.

21 Click Save/Reboot to save the changes you made. You must reboot the gateway for the changes to take effect.
Setting System Date and Time

When you first set up your system with the wizard, you set your system’s date and time. At a later time, you may need to reset the date and time, and you can use the following procedure.

To set the system date and time, complete the following steps.

1. Click System on the main screen. The System Summary window opens.
2. Under the Admin section on the screen, click NTP Server Setting. The Time Settings screen opens.
3. Make sure the Automatically synchronize with Internet time servers check box is checked.
4. In the First NTP time server field, select clock.fmt.he.net from the drop-down list.
5. In the Second NTP time server field, select time.nist.gov from the drop-down list.
6. In the Time zone offset field, select the time zone that you want to use from the drop-down list.
7. Click Save/Apply to save your settings.
Setting Password

To set the password for the residential gateway, complete the following steps.

1. Click **System** on the main screen. The System Summary window opens.
2. Under the Admin section on the screen, click **Password Setting**. The Access Control -- Password screen opens.

   ![Access Control -- Password](image)

3. In the Username field, select one of the following options for the user name:
   - **admin**: Allows unrestricted access to change and view the configuration of the residential gateway. This login allows access to privileged information. The default password for this user name is *admin*.
   - **support**: Allows an ISP technician to access your residential gateway for maintenance and to run diagnostics. The default password for this user name is *support*.
   - **user**: Allows access to view configuration settings and statistics, as well as, to update the residential gateway's software. The default password is *user*.
4. In the **Old Password** field, enter the old password you have been using.
5. In the **New Password** field, enter the new password.
6. In the **Confirm Password** field, enter the new password again to confirm it.
7. Click **Save/Apply** to save your user name and password.
DHCP Leases

The DHCP Leases screen displays the Dynamic Host Configuration Protocol (DHCP) table. This screen shows a mapping of hosts (shown by their MAC addresses) and their assigned IP addresses. The DHCP server for the residential gateway assigns these IP addresses to the devices. The screen also shows when the lease for the IP address expires.

**Path:** System > Details > LAN DHCP
The WAN Info screen provides information about the ADSL2+ wide area network (WAN) parameters and status. You can use this screen to check the ADSL2+ connection.

Path: System > Details > WAN

In MER protocol (as shown here), press Release or Renew to release your current WAN IP address and obtain a new DHCP lease. In PPPoE or PPPoA protocol, press Connect to activate a new WAN connection, or press Disconnect to disable the connection as shown in the following illustration.
Route Information

The Route Info screen shows the routing table for the residential gateway. This screen provides the gateway address for specific destination IP addresses.

**Path:** System > Details > Route

---

### Route Info Table

<table>
<thead>
<tr>
<th>Destination</th>
<th>Gateway</th>
<th>Subnet Mask</th>
<th>Flag</th>
<th>Metric</th>
<th>Service</th>
<th>Interface</th>
</tr>
</thead>
<tbody>
<tr>
<td>192.168.1.0</td>
<td>0.0.0.0</td>
<td>255.255.255.0</td>
<td>U</td>
<td>0</td>
<td></td>
<td>b0</td>
</tr>
</tbody>
</table>
**ARP Information**

The ARP Info screen displays the Address Resolution Protocol (ARP) table. This table shows the IP address to MAC address mapping.

**Path:** System > Details > ARP

<table>
<thead>
<tr>
<th>IP Address</th>
<th>Flags</th>
<th>HW Address</th>
<th>Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>192.168.1.4</td>
<td>Complete</td>
<td>08:18:00:03:9F:33</td>
<td>b0</td>
</tr>
</tbody>
</table>
CPU Information

The CPU Info screen shows detailed information about the CPU utilization and the active processes running on the residential gateway.

Path: System > Details > CPU Info

<table>
<thead>
<tr>
<th>PID</th>
<th>USER</th>
<th>STATUS</th>
<th>RSS</th>
<th>PR</th>
<th>%CPU</th>
<th>%MEM</th>
<th>COMMAND</th>
</tr>
</thead>
<tbody>
<tr>
<td>1285</td>
<td>admin</td>
<td>running</td>
<td>376</td>
<td>1285</td>
<td>1.9</td>
<td>1.2</td>
<td>www</td>
</tr>
<tr>
<td>2</td>
<td>admin</td>
<td>SVAN</td>
<td>0</td>
<td>1</td>
<td>1.9</td>
<td>0.0</td>
<td>ksh/knpD</td>
</tr>
<tr>
<td>434</td>
<td>admin</td>
<td>sleep</td>
<td>1900</td>
<td>83</td>
<td>6.7</td>
<td>0.0</td>
<td>httpd</td>
</tr>
<tr>
<td>63</td>
<td>admin</td>
<td>sleep</td>
<td>1764</td>
<td>44</td>
<td>6.1</td>
<td>0.0</td>
<td>ctm</td>
</tr>
<tr>
<td>438</td>
<td>admin</td>
<td>sleep</td>
<td>1776</td>
<td>83</td>
<td>6.0</td>
<td>0.0</td>
<td>ctm</td>
</tr>
<tr>
<td>438</td>
<td>admin</td>
<td>sleep</td>
<td>1772</td>
<td>83</td>
<td>6.0</td>
<td>0.0</td>
<td>ctm</td>
</tr>
<tr>
<td>370</td>
<td>admin</td>
<td>sleep</td>
<td>1660</td>
<td>83</td>
<td>5.6</td>
<td>0.0</td>
<td>tpnacd</td>
</tr>
<tr>
<td>371</td>
<td>admin</td>
<td>sleep</td>
<td>1528</td>
<td>83</td>
<td>5.2</td>
<td>0.0</td>
<td>disted</td>
</tr>
<tr>
<td>44</td>
<td>admin</td>
<td>sleep</td>
<td>396</td>
<td>1</td>
<td>1.3</td>
<td>0.0</td>
<td>sh</td>
</tr>
<tr>
<td>1</td>
<td>admin</td>
<td>sleep</td>
<td>364</td>
<td>0</td>
<td>1.2</td>
<td>0.0</td>
<td>int</td>
</tr>
<tr>
<td>1285</td>
<td>admin</td>
<td>sleep</td>
<td>340</td>
<td>434</td>
<td>1.1</td>
<td>0.0</td>
<td>sh</td>
</tr>
<tr>
<td>433</td>
<td>admin</td>
<td>sleep</td>
<td>344</td>
<td>1</td>
<td>1.1</td>
<td>0.0</td>
<td>dhcpd</td>
</tr>
<tr>
<td>433</td>
<td>admin</td>
<td>sleep</td>
<td>324</td>
<td>1</td>
<td>1.1</td>
<td>0.0</td>
<td>sshudp4_f</td>
</tr>
<tr>
<td>377</td>
<td>admin</td>
<td>sleep</td>
<td>232</td>
<td>1</td>
<td>0.7</td>
<td>0.0</td>
<td>snmp</td>
</tr>
<tr>
<td>105</td>
<td>admin</td>
<td>sleep</td>
<td>200</td>
<td>1</td>
<td>0.6</td>
<td>0.0</td>
<td>pm2004d</td>
</tr>
<tr>
<td>26</td>
<td>admin</td>
<td>SW</td>
<td>0</td>
<td>1</td>
<td>0.0</td>
<td>0.0</td>
<td>mdlsckd</td>
</tr>
<tr>
<td>4</td>
<td>admin</td>
<td>SW</td>
<td>0</td>
<td>3</td>
<td>0.0</td>
<td>0.0</td>
<td>ksh/knp</td>
</tr>
<tr>
<td>302</td>
<td>admin</td>
<td>SW</td>
<td>0</td>
<td>1</td>
<td>0.0</td>
<td>0.0</td>
<td>ra</td>
</tr>
<tr>
<td>5</td>
<td>admin</td>
<td>SW</td>
<td>0</td>
<td>3</td>
<td>0.0</td>
<td>0.0</td>
<td>klockd</td>
</tr>
<tr>
<td>6</td>
<td>admin</td>
<td>SW</td>
<td>0</td>
<td>1</td>
<td>0.0</td>
<td>0.0</td>
<td>ksh/knp</td>
</tr>
</tbody>
</table>
Memory Information

The Memory Info screen shows the detailed memory availability of the residential gateway.

Path: System > Details > Memory Info

<table>
<thead>
<tr>
<th>Memory Info</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>MemTotal</td>
<td>29168 kB</td>
</tr>
<tr>
<td>MemFree</td>
<td>8900 kB</td>
</tr>
<tr>
<td>BuffFree</td>
<td>3852 kB</td>
</tr>
<tr>
<td>Cntd</td>
<td>12954 kB</td>
</tr>
<tr>
<td>SwapCached</td>
<td>0 kB</td>
</tr>
<tr>
<td>Active</td>
<td>7172 kB</td>
</tr>
<tr>
<td>Inactive</td>
<td>9672 kB</td>
</tr>
<tr>
<td>HighTotal</td>
<td>0 kB</td>
</tr>
<tr>
<td>HighFree</td>
<td>0 kB</td>
</tr>
<tr>
<td>LowTotal</td>
<td>26160 kB</td>
</tr>
<tr>
<td>LowFree</td>
<td>5900 kB</td>
</tr>
<tr>
<td>SwapTotal</td>
<td>0 kB</td>
</tr>
<tr>
<td>SwapFree</td>
<td>0 kB</td>
</tr>
<tr>
<td>Dirty</td>
<td>0 kB</td>
</tr>
<tr>
<td>Writeback</td>
<td>0 kB</td>
</tr>
<tr>
<td>Mapped</td>
<td>3332 kB</td>
</tr>
<tr>
<td>SSL</td>
<td>1972 kB</td>
</tr>
<tr>
<td>Committed</td>
<td>3624 kB</td>
</tr>
<tr>
<td>PageTables</td>
<td>248 kB</td>
</tr>
<tr>
<td>VmallocTotal</td>
<td>1048560 kB</td>
</tr>
<tr>
<td>VmallocFree</td>
<td>2028 kB</td>
</tr>
<tr>
<td>VmallocChunk</td>
<td>1048576 kB</td>
</tr>
</tbody>
</table>
LAN Statistics

The Statistics -- LAN screen displays statistics for the local area network (LAN). This screen shows the number of transmitted and received packets on the LAN interface for Ethernet, USB, and wireless devices.

Path: System > Statistics > LAN

<table>
<thead>
<tr>
<th>Interface</th>
<th>Received</th>
<th>Transmitted</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Bytes</td>
<td>Bytes</td>
</tr>
<tr>
<td></td>
<td>Pkts</td>
<td>Pkts</td>
</tr>
<tr>
<td></td>
<td>Errs</td>
<td>Errs</td>
</tr>
<tr>
<td></td>
<td>Drop</td>
<td>Drop</td>
</tr>
<tr>
<td>Ethernet LAN(1-4)</td>
<td>0 0 0 0</td>
<td>167362 260 0 0</td>
</tr>
<tr>
<td>Ethernet 4/0</td>
<td>0 0 0 0</td>
<td>163194 2515 0 0</td>
</tr>
<tr>
<td>USB</td>
<td>0 0 0 0</td>
<td>0 0 0 0</td>
</tr>
<tr>
<td>Wireless</td>
<td>0 0 0 0</td>
<td>153634 2505 0 0</td>
</tr>
</tbody>
</table>

Reset Statistics

To reset the statistics, click **Reset Statistics** on the screen. This action clears the counters and sets them to zero for the packets received and transmitted on the LAN interface.
WAN Statistics

The Statistics -- WAN screen displays statistics for the devices and interfaces on the wide area network (WAN). This screen shows the number of transmitted and received packets for the DSL WAN interface.

Path: System > Statistics > WAN

Reset Statistics

To reset the statistics, click **Reset Statistics** on the screen. This action clears the counters and sets them to zero for the packets received and transmitted on the WAN interface.
### ATM Statistics

The Statistics -- ATM screen displays statistics on the ATM interface. This screen shows the ATM Layer-2 statistics such as the number of ATM cells transmitted and received over the ATM interface.

**Path:** System > Statistics > ATM

#### ATM Interface Statistics

<table>
<thead>
<tr>
<th>In Octets</th>
<th>Out Octets</th>
<th>In Errors</th>
<th>In Unknown</th>
<th>In HEC Errors</th>
<th>In Inval'Dip/VIU Errors</th>
<th>In Port Not Enable Errors</th>
<th>In PTT Errors</th>
<th>In Misplaced Cells</th>
<th>In Circuit Type Errors</th>
<th>In OAM RM CRC Errors</th>
<th>In GFP Errors</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### AAL5 Interface Statistics

<table>
<thead>
<tr>
<th>In Octets</th>
<th>Out Octets</th>
<th>In Unexpected slips</th>
<th>Out Unexpected slips</th>
<th>In Errors</th>
<th>Out Errors</th>
<th>In Discards</th>
<th>Out Discards</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
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<td>0</td>
</tr>
</tbody>
</table>

#### AAL5 VCC Statistics

<table>
<thead>
<tr>
<th>VPI/VCI</th>
<th>CRC Errors</th>
<th>SAP Timeouts</th>
<th>Oversized SIDUs</th>
<th>Short Packet Errors</th>
<th>Length Errors</th>
</tr>
</thead>
</table>

**Reset Statistics**

To reset the statistics, click **Reset** on the screen. This action clears the counters and sets them to zero for the packets received and transmitted on the ATM interface.
Tools - Update Software

The Tools -- Update Software screen allows you to update the software for the residential gateway with a new version.

**Path:** System > Management > Configuration > Update Software

**Step 1:** Obtain an updated software image file from your ISP.
**Step 2:** Click the "Browse" button to locate the image file.
**Step 3:** Click the "Update Software" button once to upload the new image file.

**NOTE:** The update process takes about 2 minutes to complete, and your DSL Residential Gateway will reboot.

**NOTE 2:** This version also supports bonding master image and dual image upgrade.

- Restore to default settings after update software image.

Software File Name: [Browse...]

[Update Software]
Updating Software

To update the software for the residential gateway, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.

   ![Configuration Screen](image)

3. Click **Update Software**. The Tools Update Software screen opens.

   ![Tools Update Software Screen](image)

   **Note:** This screen also gives you the option of uploading the bonding master image or the dual image (master and slave firmware together).

4. In the Software File Name field, click **Browse** to locate the software image file. Then:
   - To restore the residential gateway to factory defaults following the update, check the **Restore to default settings after update software image** option.
   - To retain the current residential configuration following the update, leave this option unchecked.
Click **Update Software** to update the software of your residential gateway with the new version. The residential gateway loads the new software and reboots when the software update is complete.
Settings Backup

The Settings - Backup screen allows you to back up the residential gateway configuration and save it to disk.

**Path:** System > Management > Configuration > Back Up Config File

### Backing Up Configuration Settings

To back up the configuration settings for the residential gateway, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
3 Click **Backup Config file**. The Settings - Backup screen opens.

![Settings Backup Screen](image)

4 Click **Back Up Settings**. The following screen is displayed.

![File Download Screen](image)

5 Click **Save**. The system prompts you to select a location to store the backup.

6 Select a location and type in a file name.

7 Click **Save** to save a backup of the configuration. The system displays a message when the download of the file is complete.

![Download Complete Screen](image)
Chapter 3  Configuration and Operation

Update Settings

The Update Settings screen allows you to update the settings for the residential gateway from a source file. We recommend that you use this feature if you want to set up multiple residential gateways with a similar configuration.

**Path:** System > Management > Configuration > Update Config File

**Updating Configuration Settings**

To update the configuration settings for the residential gateway, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
3 Click **Update Config file**. The Update Settings screen opens.

   ![Update Settings Screen]

4 In the Settings File Name field, enter the name of the configuration file that you want to use to update your settings. You can click Browse to locate the file.

5 Click **Update Settings** to update the configuration of the residential gateway.

6 Wait a few minutes while the system reboots the residential gateway. The new configuration takes effect after the residential gateway reboots.
Customer Configuration File

This feature lets you create your own "factory default" configuration so that, when a user presses the Reset button or performs Restore Default Settings from the web UI, the user's device resets to your default settings rather than to the device's original factory default configuration.

You can use this feature to upload your customized configuration file and make this your own factory default configuration. You also have the option to delete the file.

Note: If you need to revert to the factory default settings, you can press the Restore Default Settings button on the screen or the Reset button on the device. For more information, see Restore Default Settings (on page 46).

Path: System > Management > Configuration > Update Config File

1. Click System on the main screen.
2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.


4. Click Browse to select the configuration file that you have previously saved.
5. Click Upload to upload your configuration file. You may also delete your uploaded configuration file by pressing the Erase button on the screen.
Notes:

- When you delete your uploaded customer config file by clicking Erase, the system reverts to the device's original factory default settings.
- If the uploaded customer config file exists, the system will reset to the new settings when you click Restore Default Settings in the web UI or press the Reset button on the device.
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Restore Default Settings

The Restore Default Settings screen allows you to restore the residential gateway configuration to the default settings.

Note: You can also reset the device by inserting a sharp instrument, such as a paper clip, in the reset area on the back of the residential gateway.

Path: System > Management > Configuration > Restore Default Settings

Restoring the Configuration to the Default Settings

To restore the configuration to the default settings, complete the following steps.

1  Click System on the main screen.

2  Click Management. The Configuration screen opens with the Configuration tab in the forefront.
3 Click **Restore Default Settings**. The Tools Restore Default Settings screen opens.

4 Click **Restore Default Settings**. The system displays the following prompt:

5 Click **OK**. The system displays the following message:

6 Follow the on-screen instructions to restore the default settings.
Saving the Configuration for the Residential Gateway

The Reboot the Residential Gateway screen allows you to save any configuration changes and to reboot the router to make the changes take effect.

Path: System > Management > Configuration > Restore Default Settings > Save/Reboot

Saving the Configuration and Rebooting the Residential Gateway

To save any configuration changes and to reboot the router to make the changes take effect, complete the following steps.

1. Click System on the main screen.
2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.
Click **Save/Reboot**. The system displays the following message:

![Save/Reboot Button]

Follow the instructions on the screen to save the configuration and to reboot the router. The residential gateway displays the following message shown below. The System Summary screen opens when the residential gateway has finished rebooting. The new settings are displayed.

![System Summary Screen]

The Residential Gateway has been configured and is rebooting.

Close the Residential Gateway Configuration window and wait for 57 seconds before reopening your web browser. If necessary, reconfigure your PC’s IP address to match your new configuration.
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Time Settings

The Time Settings screen allows you to synchronize the time for the residential gateway with a network-based time server.

Path: System > Management > Settings > Internet Time

Synchronize with Internet Time

To synchronize the time for the residential gateway with the Internet time, complete the following steps.

1. Click System on the main screen.

2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.
3 Click the **Settings** tab. The Settings screen opens.

4 Click **Internet Time**. The Time Settings screen opens.

5 Check the box **Automatically synchronize with Internet time servers**. The Time Settings screen opens with populated fields.

6 In the First NTP time server field, select a time server from the drop-down list. If you select Other, enter the name of the server in the blank field.
7 In the Second NTP time server field, select a time server from the drop-down list. If you select Other, enter the name of the server in the blank field.
8 In the Time zone offset field, select the time zone specific to your area.
9 Click Save/Apply.
Service Control

The Service Control screen allows you to enable or disable services such as FTP, HTTP, and ICMP on the residential gateway.

Path: System > Management > Settings > Service Control List

Enabling or Disabling Services

To enable or disable services on the residential gateway, complete the following steps.

1. Click System on the main screen.
2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.
Click the **Settings** tab. The Settings screen opens.

4 Click **Service Control List**. The Service Control screen opens.

5 To enable or disable a service, do the following:
   - To enable a service, select the check box next to the service you want to enable. A check box with a check indicates that the service is enabled.
   - To disable a service, de-select the check box next to the service you want to disable. A check box without a check indicates that the service is disabled.

6 Click **Save/Apply** to enable or disable the selected services.
**IP Access Control**

The IP Address Access Control mode, if enabled, permits access to local management services from IP addresses contained in the Access Control List. If the Access Control mode is disabled, you cannot configure the residential gateway from non-local IP addresses. For example, you can use this feature to prevent a remote site from configuring the residential gateway. The services are the system applications listed in the Service Control List.

**Path:** System > Management > Settings > IP Access Control
Adding IP Address Access Control

To add IP address access control, complete the following steps.

1. Click **System** on the main screen. The System Summary screen opens by default.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
3. Click the **Settings** tab. The Settings screen opens.
5. Click **Add**. The Access Control screen opens. In the IP Address field, enter the IP address of the management station that you want to allow access to the local management services.

6. In the IP Address field, enter the IP address of the management station that you want to allow access to the local management services.

7. Click **Save/Apply** to allow access for the IP address you entered.

8. Enable the Access Control Mode as shown in the following screen.
Password Access to the Residential Gateway

Access to the residential gateway is controlled through three user accounts:

- **admin.** Allows unrestricted access to change and view the configuration of the residential gateway. This login allows access to privileged information.
- **support.** Allows an ISP technician to access your residential gateway for maintenance and to run diagnostics
- **user.** Allows access to view configuration settings and statistics, as well as, to update the residential gateway's software.

The admin login provides access to all screens (including privileged information) for the residential gateway. The support login and user login provide access to only a subset of the screens provided to the admin login.

Path: System > Management > Settings > Passwords
Creating Passwords

To create passwords for the residential gateway, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
3. Click the **Settings** tab. The Settings screen opens.

![Configuration Screen]

![Settings Screen]
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4  Click **Passwords**. The Access Control -- Passwords screen opens.

5  In the Username field from the drop-down list, select the type of password you are creating: admin, support, or user. The default user name is **admin**.

6  In the Old Password field, enter the old password. The maximum character length is 16 characters, and passwords cannot contain a space. The default password is **admin**.

7  In the New Password field, enter the new password. The maximum character length is 16 characters, and passwords cannot contain a space.

8  In the Confirm Password field, enter the new password again to confirm your entry.

9  Click **Save/Apply** to save the password.

**Tip:** Another quick way to change passwords is to go to the System (home) page. Scroll down to the last option and click **Password Setting**. A popup screen opens as shown below. Use this screen to enter your new passwords.
HTTP Server Port

The HTTP Server Port screen allows you to specify the TCP port for the HTTP server on both the LAN and WAN interfaces.

Path: System > Management > Settings > HttpServer

Modifying the Http Server Ports

To modify the Http Server ports, complete the following steps.

1. Click System on the main screen.
2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.
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3  Click the **Settings** tab. The Settings screen opens.

![Settings tab](image)

- Internet Time
- Service Control List
- IP Access Control
- Passwords
- HttpServer
- ALG Settings

4  Click **HttpServer**. The Http Server Port opens.

![Http Server Port](image)

5  In the LAN Http Server Port field, enter the port number for the HTTP server from the LAN side.

6  In WAN Http Server Port field, enter the port number for the HTTP server from the WAN side.
**ALG Settings**

The ALG settings allow you to enable or disable the SIP ALG based on the customer's requirement.

**Path:** System > Management > Settings > ALG Settings

---

**Modifying the ALG Settings**

To modify the ALG settings, complete the following steps.

1. Click System on the main screen.
2. Click Management. The Configuration screen opens with the Configuration tab in the forefront.
Click the **Settings** tab. The Settings screen opens.

3. Click the last option, **ALG Settings**. The ALG Settings page opens.

5. Set or clear the **SIP Enabled** check box, depending on your customer's requirement.
System Log Configuration

The System Log -- Configuration screen allows you to log all the selected events on the residential gateway. For example, a failed login is an event that you can select.

**Path:** System > Management > Local Management > System Log Configuration

Logging Events

To log selected events, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
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3  Click the Local Management tab. The Local Management screen opens.

4  Click System Log Configuration. The System Log Configuration screen opens.

5  Do you want to enable the logging of events?
   - If yes, in the Log field select Enable and go to step 6.
   - If no, in the Log field, select Disable and click Save/Apply to turn off logging. You have completed this procedure.
6 In the Log Level field, select the level of events that you want to log from the following options. All events above or equal to the selected level will be logged.
   - Emergency
   - Alert
   - Critical
   - Error
   - Warning
   - Notice
   - Informational
   - Debugging

7 In the Display Level field, select the level of the logged events that you want to display from the following options. All logged events above or equal to the selected level will be displayed.
   - Emergency
   - Alert
   - Critical
   - Error
   - Warning
   - Notice
   - Informational
   - Debugging

8 Select the mode for the logging from the following options. If the selected mode is "remote" or "both," events are sent to the specified IP address and UDP port of the remote syslog server. If the selected mode is "local" or "both," events are recorded in the local memory.
   - Local. Events are logged in memory. You must log in to the device to display the events.
   - Remote. Events log is sent to a remote server (syslog server).
   - Both. Events are logged in memory and are sent to the remote server.

9 Click **Save/Apply** to start logging events.
Disabling Logging

To disable the logging function, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.

3. Click the **Local Management** tab. The Local Management screen opens.
4 Click **System Log Configuration**. The System Log Configuration screen opens.

5 In the Log field, click **Disable**.

6 In the Log Level field, select from the following options to indicate the level of alarms to be logged:
   - Emergency
   - Alert
   - Optical
   - Error
   - Warning
   - Notice
   - Informational
   - Debugging

7 In the Display Level field, select from the following options to indicate the level of alarms that you want displayed:
   - Emergency
   - Alert
   - Optical
   - Error
   - Warning
   - Notice
   - Informational
   - Debugging
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8 In the Mode field, select from the following options to indicate the location to store the logs.
- Local. Store on the residential gateway.
- Remote. Store on a remote log server.
- Both. Store on the residential gateway and on the remote log server.

9 Click **Save/Apply**. The following prompt appears alerting you that you will lose any information captured by the residential gateway:

10 Are you sure you want to disable logging and lose the captured data?
- If **yes**, click **OK** to turn off logging.
- If **no**, click **Cancel**.
System Logs

The System Log screen allows you to view the logs of activity for the residential gateway.

**Path:** System > Management > Local Management > View System Log

### Viewing System Logs

To view the system log for the residential gateway, complete the following steps.

1. Click **System** on the main screen.
2. Click **Management**. The Configuration screen opens with the Configuration tab in the forefront.
3 Click the **Local Management** tab. The Local Management screen opens.

4 Click **View System Log**. The System Log screen opens.

5 Review the log entries on the screen.

6 Click **Refresh** to refresh the system log.
**Print Server Settings**

The Print Server Setting screen allows you to enable or disable printer support from the USB connection.

**Path:** System > Advanced > Print Server

---

**Enabling the Print Server**

To enable the print server, complete the following steps.

1. Click **System** on the main screen.
2. Click the **Advanced** tab. The Print Server settings screen opens with the Print Server tab in the forefront.
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3  Check the Enable on-board print server check box. The screen populates with more fields.

4  In the Print server name field, enter the name of the print server you want to enable.

5  In the Make and model field, enter the make and model of the printer.

6  Click Save/Apply to enable the print server.

Disabling the Print Server

To disable the print server, complete the following steps.

1  Click System on the main screen.

2  Click the Advanced tab. The Print Server settings screen opens with the Print Server tab in the forefront.
3 Clear the Enable on-board print server check box. The screen refreshes and the fields for entering print server name, make, and mode are removed from the screen.

4 Click **Save/Apply** to disable the print server.
Clone MAC Addresses

The Clone MAC screen allows you to enable or disable the clone MAC function. The Clone MAC function allows you to clone MAC addresses so that the residential gateway assumes the MAC address of an attached device or a user-specified MAC address.

Path: System > Advanced > Clone MAC

Enabling the Clone MAC Function

To enable the Clone MAC function, complete the following steps.

1. Click System on the main screen.
2. Click the Advanced tab. The Print Server settings screen opens with the Print Server tab in the forefront.

   Enabling Clone MAC Address
   - Click the Enable Clone MAC Address checkbox.
   - Click Apply/Reboot.
3 Click the **Clone MAC** tab.

4 Select the **Enable clone MAC address** check box. The screen populates with more fields.

5 In the MAC Address field, enter the MAC address that you want to clone. You can also click Load client PC MAC to locate an address you want to clone.

6 Click **Apply/Reboot** to clone the MAC address. The residential gateway reboots and assumes the MAC address you have specified.
Disabling the Clone MAC Function

To disable the Clone MAC function, complete the following steps.

1. Click **System** on the main screen.
2. Click the **Advanced** tab. The Print Server settings screen opens with the Print Server tab in the forefront.
3. Click the **Clone MAC** tab.
4. Uncheck the **Enable clone MAC address** check box. The screen refreshes and the field for entering the MAC address is removed from the screen.
5. Click **Apply/Reboot** to disable the Clone MAC function.
Voice SIP Basic Configuration

The Voice ---- SIP screen allows you to enter and save the session initiation protocol (SIP) parameters and to start and stop the voice application.

**Path:** System > Advanced > VoIP Basic
Setting Up VoIP

To enter the VoIP parameters, complete the following steps.

1. Click **System** on the main screen.
2. Click **Advanced**. The Print Server Settings screen opens with the Print Server tab in the forefront.

![Print Server Settings](image-url)
3 Click the **VoIP Basic** tab. The Voice ---- SIP screen opens.

4 In the Interface name field, select the interface you want to use for VoIP.

5 In the Locale selection field, select the country where you are located.
6 In the Preferred codec list field, select one of the following codec values:
   **Note:** If you want to indicate an order of preference, enter a codec value for each column.
   - G711U
   - G711A
   - G723
   - G726
   - G729
   - BV16
   - iLBC

7 In the Preferred ptime field, enter the time in seconds.

8 In the SIP domain name field, enter the domain name for the session initiation protocol (SIP) server.

9 Do you wish to use SIP Proxy?
   - If **yes**, check the Use SIP Proxy check box. The SIP Proxy and the SIP Proxy port fields appear. Enter the SIP proxy server domain name or IP address and the SIP Proxy port.
   - If **no**, make sure the Use SIP Proxy check box is unchecked.

10 Do you wish to use an SIP Outbound proxy?
   - If **yes**, check the Use SIP Outbound Proxy check box. The SIP Outbound Proxy and the SIP Outbound Proxy port fields appear. Enter the SIP outbound proxy server domain name or IP Address and the SIP outbound proxy port.
   - If **no**, make sure the Use SIP Outbound Proxy check box is unchecked.

11 Do you wish to use SIP Registrar?
   - If **yes**, check the Use SIP Registrar check box. The SIP Registrar and the SIP Registrar port fields appear. Enter the SIP registrar's domain name or IP address and the SIP registrar's port.
   - If **no**, make sure the Use SIP Registrar check box is unchecked.

12 Do you want to disable the line?
   - If **yes**, check the Line Disabled checkbox to disable the line and prevent the phone connecting to this line from working.
   - If **no**, make sure the Line Disabled checkbox is unchecked.
   **Note:** For normal operation, the Line Disabled Checkbox should be unchecked.

13 In the Extension field, enter the phone number (extension) for the VoIP line.

14 In the Display Name field, enter the name that you want to be displayed.
In the Authentication Name field, enter the name that you want to be authenticated.

In the Password field, enter the password for the extension. This allows you to authenticate the phone number.

Do you want to activate the line?
- If yes, click Start SIP client to save your settings and to activate the line.
- If no, click Stop SIP client to deactivate the line.
Voice SIP Advanced Configuration

The Voice----SIP screen allows you to configure the more advanced VoIP features, such as call forwarding.

Path: System > Advanced > VoIP Advanced
Setting Up Advanced VoIP Features

In consultation with your ISP or VOIP service provider, you can use the Voice-SIP screen to set up advanced VOIP features for the residential gateway.

Note: Be sure to consult your ISP or VOIP service provider when making the settings described below.

To set up the advanced VoIP features, complete the following steps.

1. Click **System** on the main screen.

2. Click **Advanced**. The Print Server Settings screen opens with the Print Server tab in the forefront.
3 Click the **VoIP Advanced** tab. The Voice ---- SIP screen opens.

![VoIP Advanced Configuration](image)

<table>
<thead>
<tr>
<th>LineForwarding number</th>
<th>Call forwarding when busy</th>
<th>Forwarding all calls</th>
<th>Call forwarding if no answer</th>
<th>Call waiting</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

- **Enable MIR subscription**
- **Enable E.164 support**

**Registration Expires**: 3600

- **DtmFRelay setting**: Voice Band
- **SIP Transport protocol**: UDP
- **Hook Flash**: Sip Info

- **Enable SIP tag matching** (Uncheck for Vonage Interop)
- **Enable Music Scenr.**

[Start SIP Client]

[Stop SIP Client]
4 In the LineForwarding number field, enter the number to which you want to forward calls. Configure how calls are forwarded to this line using the following options:
   a  Check **Call forwarding when busy** to forward this line to another number when this line is busy.
   b  Check **Forwarding all calls** to forward all calls to this line.
   c  Check **Call forwarding if no answer** to forward this line if the caller receives no answer.
   d  Check **Call waiting** to enable call waiting for this line.
5 Repeat step 4 for a second phone line, if needed.
6 Check **Enable MWI subscription** to enable the message waiting indicator if desired.
7 Check **Enable T38 support** to enable T38 fax support if needed.
8 In the **Registration Expire Timeout** field, enter the registration expiration time of the SIP client.
9 In the **Dtmf Relay setting** field, select one of the following settings:
   - Sip Info
   - RFC2833
   - Voice Band
10 In the **SIP Transport protocol** field, select the protocol you will support from the following options:
   - All
   - TCP
   - UDP
   - TLS
11 In the **Hook Flash** field, select one of the following as instructed by your ISP or VOIP service provider:
   - Sip Info
   - Voice Band
12 Check **Enable SIP tag matching (Uncheck for Vonage Interop)** to enable session initiation protocol.
13 Check **Enable Music Server** to have music playing while callers wait.
14 Click **Start SIP client** or **Stop SIP client** as needed to start or stop the SIP client.
USB File List

The USB File List screen allows you to view and download the content of a USB flash drive from any computer connected to the gateway. This feature allows your residential gateway to act like a shared network drive.

**Path:** System > Advanced > USB

Enabling or Disabling USB Devices

To enable or disable a USB device, complete the following steps.

1. Click **System** on the main screen.
2. Click **Advanced**. The Print Server Settings screen opens with the Print Server tab in the forefront.
3. Click **USB**. The USB Configuration screen opens.
4 Click **Enable/Disable USB Devices**. The Enable/Disable USB Devices screen opens.

5 Do you wish to enable USB devices?
   - If **yes**, check the **Enable on-board usb storage devices** check box to enable the USB devices. After you enable it, you can view the USB disk information or the Disk File List on the page. You can access the files on the USB disk drive from any LAN/WLAN PC since the files are on the network.
   - If **no**, make sure the **Enable on-board usb storage devices** check box is unchecked.

6 Click **Save/Apply** to save your settings.
DSL Configuration

The DSL tab allows you to check the status of the DSL connection and to modify the configuration.

Use this chapter to help you check the status of the DSL connection, such as performance, and to modify the DSL configuration.

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- DSL Statistics ............................................................... 93
- DSL Diagnostics ............................................................ 95
- DSL Settings ................................................................. 98
- ADSL Tone Settings ...................................................... 104
**DSL Summary**

The DSL Summary screen shows the DSL performance and operational configuration of the DSL interface, such as signal to noise ratio and output power and line coding. The DSL chip on the residential gateway automatically detects the best method to use to communicate with the DSL access multiplexer (DSLAM). This screen reports the results of that process.

**Path:** DSL > Summary

<table>
<thead>
<tr>
<th>Inner Pair Summary</th>
<th>Outer Pair Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SNR Margin (dB)</strong></td>
<td>8.1</td>
</tr>
<tr>
<td><strong>Interleave (dB)</strong></td>
<td>8.6</td>
</tr>
<tr>
<td><strong>Rate (Kbps)</strong></td>
<td>20799</td>
</tr>
</tbody>
</table>

**Note:** ADSL2+  
**Status:** Showtime

<table>
<thead>
<tr>
<th>Note: ADSL2+</th>
<th>Note: ADSL2+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status: Showtime</td>
<td>Status: Showtime</td>
</tr>
</tbody>
</table>
**DSL Statistics**

The DSL Statistics screen displays statistics for the ADSL connection. This screen shows the number of frames with errors.

**Path:** DSL > Statistics

### Inner Pair Statistics

<table>
<thead>
<tr>
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<th>Upstream</th>
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<tr>
<td><strong>Super Frames:</strong></td>
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<tr>
<td><strong>Super Frame Errors:</strong></td>
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<td><strong>RS Words:</strong></td>
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</tr>
<tr>
<td><strong>Data Cells:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Bit Errors:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total ES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total SES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total UAS:</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[AdSL BER Test] [Reset Statistics]
To Test the Quality of the DSL Connection

The ADSL Bit Error Rate (BER) will report the quality of the ADSL connection. The ADSL BER test results will show how many bits are sent and are errored among them.

To test for quality of the DSL connection:
1. Click DSL on the main screen.
2. Click the Statistics tab.
3. Click ADSL BER Test.
4. Enter the duration of the test in seconds for the Tested Time (sec).
5. Click Start to start the test.

To Reset DSL Statistics

To reset the statistics, click Reset Statistics button. This action will clear the numbers and restart the calculation.
The Diagnostics screen shows the results of diagnostics tests that the residential gateway performs while testing your DSL connection. The individual tests are listed on the Diagnostics screen.

**Path:** DSL > Diagnostics

---

**Test the connection to your local network**
- Test your LAN1 Connection: PASS
- Test your LAN2 Connection: FAIL
- Test your LAN3 Connection: FAIL
- Test your LAN4 Connection: FAIL
- Test your USB Connection: DOWN
- Test your Wireless Connection: DOWN

**Test the connection to your DSL service provider**
- Test ADSL Synchronization: FAIL

[Re-run Diagnostic Tests]
Running Diagnostic Tests
To run diagnostic tests for the residential gateway, complete the following steps.

1. Click DSL on the main screen.
2. Click the Diagnostics tab. The Diagnostics screen opens.

3. Click Rerun Diagnostics Tests to start the diagnostics test. The screen populates with results such as Fail or Pass.
4 When you have a Permanent Virtual Circuit (PVC) up, for example an MER connection as shown in the screen-shot below, then you can see a list of other tests such as OAM F4/F5 or the PING test appear on the DSL Diagnostics page. You can click **Test with OAM F4** to run a OAM F4 test.
Chapter 4  DSL Configuration

DSL Settings

The DSL Settings screens allow you to configure slave and master settings for the residential gateway.

DSL Slave Settings

The DSL Slave Settings screen allows you to set the modulation for the residential gateway, select a phone line pair, and to select advanced capability of the chip set: Seamless Rate Adaptation (SRA), Bitswap Enable, PhyR, and so forth.

Path:  DSL > Setting > DSL Slave Settings
Configuring DSL Slave Settings

To configure DSL slave settings for the residential gateway, complete the following steps.

1. Click **DSL** on the main screen. The Summary screen opens by default.
2. Click the **Setting** tab. The DSL Slave Settings screen opens by default.

3. Do you want to automatically select the modulation?
   - If **yes**, make sure the **Automatic Select** check box is checked under Select the modulation below field. Go to step 5.
   - If **no**, uncheck the **Automatic Select** check box. A list of modulation types appears.

4. Under the Select the modulation below area on the screen, select the modulation that you want to use. You can select one or all of the following modulations:
   - G.Dmt Enabled
   - G.lite Enabled
   - T1.413 Enabled
   - ADSL2 Enabled
   - AnnexL Enabled
   - ADSL2+ Enabled
   - AnnexM Enabled
Chapter 4  DSL Configuration

5 Under the Capability field, select the capability that you want to use from the following options:
   - Bitswap Enable
   - SRA Enable
   - PhyR Enable

6 Click **Save/Apply** to save the settings.

**DSL Advanced Settings**

The DSL Advanced Settings screen allows you to select a test mode.

**Path:**  DSL > Setting > DSL Slave Settings > Advanced Settings
Configuring DSL Advanced Settings

To configure the DSL advanced settings, complete the following steps.

1. Click DSL on the main screen. The Summary screen opens by default.
2. Click the Setting tab. The DSL Slave Settings screen opens by default.

3. Click Advanced Settings. The DSL Advanced Settings screen opens.
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4  Select the test mode from the following options:
   ■ Normal
   ■ Reverb
   ■ Medley
   ■ No refrain
   ■ L3

5  Click Apply to configure and save the advanced settings.

DSL Master Settings

The DSL Master Settings screen allows you to choose the bonding bypass mode for
the RG, and to enable or disable PhyR as needed.

Path:  DSL > Setting > DSL Master Settings
Configuring DSL Master Settings

To configure DSL master settings for the residential gateway, complete the following steps.

1. Click DSL on the main screen. The Summary screen opens by default.
2. Click the Setting tab. The DSL Slave Settings screen opens by default.
3. Click the DSL Master Settings tab to open the DSL Master Settings screen.

4. Define whether the RG will work on both pairs or a single pair.
   - Choose Bonding Mode if you want the RG to work on both pairs.
   - Choose Non-bonding Mode if you want the RG to work on a single pair.
5. Set or clear the PhyR Enable check box depending on whether you want PhyR enabled.
6. Click Save/Apply to save the settings.
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ADSL Tone Settings

The ADSL Tone Settings screen allows you to select active DSL tones or frequencies used by the DSL transceiver.

**Path:**  DSL > Setting > Advanced Settings > Tone Selection

Setting DSL Tones or Frequencies

To set DSL tones or frequencies, complete the following steps.

1. Click DSL on the main screen. The Summary screen opens by default.
2. Click the Setting tab. The DSL Settings screen opens.
3 Click Advanced Settings. The DSL Advanced Settings screen opens.

4 Click Tone Selection. The ADSL Tone Settings screen opens.

5 Select the ADSL tone settings as follows.
   - To select all the tones, click Check All.
   - To select individual tones, click Clear All and then select the tones you want.

6 Click Apply to configure the tone settings.

7 Click Close to return to the DSL Advanced Settings screen.
The Home Network tab allows you to check the home network configuration. You use this tab to configure and check the status of the devices connected to your home network.

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Chapter 5  Home Network Configuration

Client Summary

The Client Summary screen shows all the client devices (Wired/Wireless/HPNA) attached to the residential gateway on the LAN side. You can click Show HPNA Client to display the HPNA devices attached to the HPNA RF interface of the residential gateway.

Path: Home Network > Summary > Show HPNA Client

Updating HPNA Clients

To update the HPNA clients, complete the following steps.

1. Click Home Network on the main screen.
2. Click Summary. The Client Summary screen opens.
3 Click **Show HPNA Client**. After processing, the HPNA Info screen opens. This screen shows the role, MAC Address, and HPNA version of the Master and the Clients, if connected.

4 Click **HPNA Update** to update the HPNA software of HPNA devices attached to the residential gateway. The Update HPNA Image window opens.

5 In the Software File Name field, enter the name of the file that you want to use to update your system. You can click Browse to locate the file.

6 Click **Next** and wait for the software for the attached HPNA devices to be updated.
Wireless Station List

This page shows the attached clients (also known as associated stations) to the wireless access point (AP) of the residential gateway. At this time, there is no limit to the number of simultaneously attached devices.

**Path:** Home Network > Summary > Show Wireless Client

**Showing Attached Clients**

To show the attached clients to the wireless access point of the residential gateway, complete the following steps.

1. Click **Home Network** on the main screen.
2. Click **Summary**. The Client Summary screen opens.
Click **Show Wireless Client**. The Wireless Station List screen opens. If you have a wireless client attached to the residential gateway, the screen displays the MAC Address of the client and whether the client is associated with the residential gateway.

Click **Refresh** to update the list of attached clients.
WAN Quick Setup

The WAN Quick Setup screen allows you to set up wide area network (WAN) connections and settings, such as virtual channel identifiers (VCI), virtual path identifiers (VPI), and quality of service (QoS).

Path: Home Network > WAN Setup > WAN Quick Setup
Configuring the WAN Interface (PPPoE Broadband Type)

To configure a WAN interface with the PPP over Ethernet (PPPoE) broadband type, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **WAN Setup**. The WAN Quick Setup screen opens.
3 Click Add to configure a new WAN interface, or click Edit to edit an existing WAN interface.

4 In the Broadband Type field, select DSL.

5 In the DSL Mode field, select ATM. More fields populate on the screen.

6 Complete the following fields on the screen as follows:
   
   Note: This configuration is an example of a specific setting for the residential gateway. Your values may differ depending upon your service provider.
   
   a In the Broadband Connect Type field, select PPP over Ethernet (PPPoE).
   
   b In the Encapsulation Mode field, select LLC/SNAP - Bridging.
c  Check the **VLAN Mux - Enable Multiple Protocols Over a Single PVC** check box, if applicable.

d  In the PPP Username: field, enter the user name for the point-to-point protocol.

e  In the PPP Password: field, enter the password for the point-to-point protocol.

f  In the PPPoE Service Name: field, enter the name for the point-to-point over Ethernet service.

g  In the VPI field, enter the virtual path identifier (VPI). Values are: 0 to 65535.

h  In the VCI field, enter the virtual channel identifier (VCI). Values are: 0 to 65535.

i  In the Service Category field, select **ABRI Without PCR**.

j  Check the **Enable Quality of Service** check box if applicable.

k  In the Authentication Method field, select **AUTO**.

l  Check **Enable NAT**.

m  Check the **Enable IGMP Multicast** check box, if applicable.

n  Check the **Enable WAN Service** check box.

7  Click **Save** to save your settings.

8  Click **Reboot**. This action reboots the residential gateway so that the WAN setup configuration takes effect.

### Configuring the WAN Interface (MER Broadband Type)

To configure a WAN interface for MAC Encapsulation Routing (MER) broadband type, complete the following steps.

1  Click **Home Network** on the main screen. The Client Summary screen opens.
2. Click **WAN Setup**. The WAN Quick Setup screen opens.
3 Click **Add** to add a new WAN interface, or click **Edit** to modify an existing WAN interface.

4 In the Broadband Type field, enter **DSL**.

5 In the DSL Mode field, select **ATM**. More fields populate on the screen.
Complete the following fields on the screen as follows:

**Note:** This configuration is an example of a specific setting for the residential gateway. Your values may differ depending upon your service provider.

a. In the Broadband Connect Type field, select **MAC Encapsulation Routing (MER)**.

b. In the Encapsulation Mode field, select **LLC/SNAP - Bridging**.

c. Select the **VLAN Mux - Enable Multiple Protocols Over a Single PVC** check box, if applicable.

d. In the VLAN ID[0-4095]: field, enter an ID for the VLAN. Values are: 0 to 4095.

e. In the VPI field, enter the virtual path identifier (VPI). Values are: 0 to 65535.

f. In the VCI field, enter the virtual channel identifier (VCI). Values are: 0 to 65535.

g. In the Service Category field, select **UBR Without PCR**.

h. Select the **Enable Quality of Service** check box, if applicable.

i. Select the **Obtain an IP address automatically** option.

j. Select the **Obtain default gateway automatically** option.

k. Select the **Obtain DNS server addresses automatically** option.

l. Select **Enable NAT**.

m. Select the **Enable IGMP Multicast** check box.

n. Select the **Enable WAN Service** check box.

7. Click **Save**. The system returns to the previous screen.

8. Click **Reboot**. This action reboots the residential gateway so that the WAN setup configuration takes effect.
Configuring Ethernet WAN

To configure a WAN interface for Ethernet WAN (ETH-WAN) broadband type, complete the following steps.

1. Click Home Network on the main screen. The Client Summary screen opens.

2. Click WAN Setup. The WAN Quick Setup screen opens.

3. On the WAN Quick Setup screen, check for any PVCs configured on a DSL connection. If any are listed, check the corresponding Remove box and then click the Remove button to remove them from the default DSL connection.
Chapter 5  Home Network Configuration

4  Click the **ETH WAN Config** tab. The Ethernet WAN Configuration screen opens. By default, LAN port 4 (eth1.4/LAN4) is chosen as the WAN port, and Ethernet WAN mode is disabled.

5  Select the appropriate connection mode as follows:
   - Choose **Default Mode** if you have only a single service over the WAN interface (i.e., no VLANs)
   - Choose **VLAN MUX Mode** if your service has multiple VLAN services over one connection.

6  Click **Save/Apply** to save your selection, and then continue with the appropriate settings below.

7  Repeat steps 1-6 above for any additional VLAN services that need to be added.
Settings for Default Connection Mode

If you select Default Mode as shown below, this service will have a single service over one connection (i.e., no VLANs).
1. Click the **WAN Setup** tab, and then click **Add** to set up a new WAN interface. The WAN Setup screen appears as shown below.

2. From the Broadband Connect Type drop-down list, choose the appropriate connection type: PPPoE (as in the example above), IPoE, or Bridging.

3. Configure the remaining credentials as appropriate for your WAN interface.

4. Check the **Enable WAN Service** check box at the bottom of the screen.

5. Click **Save** to save your settings.
Settings for VLAN MUX Mode

If you select VLAN MUX Mode as shown below, this service will have multiple VLAN services over one connection.
Chapter 5  Home Network Configuration

1. Click the **WAN Setup** tab, and then click **Add** to set up a new WAN interface. The WAN Setup screen appears as shown below.

```
  | WAN Setup tab
  | ADD
```

2. From the Broadband Connect Type drop-down list, choose the appropriate connection type: PPPoE (as in the example above), IPoE, or Bridging.

3. Check the **VLAN Mux** checkbox, and then enter the VLAN ID used by your WAN interface.

4. Configure the remaining credentials as appropriate for your WAN interface.

5. Check the **Enable WAN Service** check box at the bottom of the screen.

6. Click **Save** to save your settings.

7. Repeat steps 1-6 above for any additional VLAN services that need to be added.
LAN Setup

The Local Area Network (LAN) Setup screen allows users to set up LAN settings such as Dynamic Host Configuration Protocol (DHCP), Internet Gateway Multicast Protocol (IGMP), and Universal Plug and Play (UPnP).

Path: Home Network > LAN Setup
Configuring the LAN Interface

To configure the LAN interface, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **LAN Setup**. The Local Area Network (LAN) setup screen opens.

3. In the IP Address field, enter the IP address for the residential gateway.
4. In the Subnet Mask field, enter the subnet mask for the residential gateway.
5. Do you want to enable UPnP?
If yes, check the Enable UPnP check box.
If no, clear the Enable UPnP check box.

6 Do you want to Enable the DHCP server?
- If yes, select Enable DHCP Server, and go to step 7.
- If no, select Disable DHCP Server, and go to step 8.

7 Under Enable DHCP server, enter the following information:
   - In the Start IP Address field, enter the first IP address in the range for the DHCP IP address lease pool.
   - In the End IP Address field, enter the last IP address in the range for the DHCP IP address lease pool.
   - In the Subnet Mask field, enter the subnet mask for the DHCP server.
   - In the Leased Time (hour) field, enter the duration of the DHCP lease address.

8 Click Save to save the changes or click Save/Reboot to save the changes and reboot the residential gateway.

### Reserving IP Addresses

The Address Reservation screen allows you to reserve IP addresses for specific devices. For example, you can reserve IP addresses for your laptop or PC in your home.

**Path:** Home Network > LAN Setup > Address Reservation

To reserve a specific IP address for a specific MAC address, complete the following steps.
Chapter 5  Home Network Configuration

1  Click **Home Network** on the main screen. The Client Summary screen opens.

![Client Summary Screen](image)

2  Click **LAN Setup**. The Local Area Network (LAN) setup screen opens.

![LAN Setup Screen](image)
3 Click **Address Reservation**. The Reserve Specific IP Addresses for Specific MAC Addresses screen opens.

4 In the Assign this IP field, enter the IP address you want to assign to the MAC address.

5 In the To this MAC field, enter the MAC address to which you want to assign the IP address.

6 Click **Save** to save your settings.

**Configuring a Second LAN IP Address**

If needed, complete the following steps to configure a second LAN IP address on the gateway.

1 Click the check-box labeled **Configure the second IP Address and Subnet Mask for LAN Interface**.

2 In the fields provided, type the IP Address and Subnet Mask for the second IP address.

3 Click **Save/Reboot** for the changes to take effect.
Wireless Summary

The Wireless Summary screen shows the MAC address and security information for the wireless connection.

Path: Home Network > Wireless > Summary
The Wireless -- Basic screen allows you to configure the basic features of the wireless LAN interface. You can enable or disable the LAN interface, hide the network from active scans, enter a name for the wireless network, and restrict the channel set based on country requirements.

**Path:** Home Network > Wireless > Basic
Enabling the Wireless Network

To enable the wireless network, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **Wireless**. The Wireless Summary screen opens.
3 Click Basic. The Wireless Basic screen opens.

4 Check the Enable Wireless check box to enable the wireless network. The screen populates with additional fields.

5 Do you want to prevent other wireless clients from communicating with the wireless access point (AP) of the residential gateway?
   - If yes, check the Hide Access Point check box. This feature prevents any other wireless client from communicating with the access point of the residential gateway (or disables the wireless connection).
   - If no, uncheck the Hide Access Point check box.

6 In the SSID field, enter the Service Set Identifier (SSID).

7 From the Channel drop-down list, select Auto or a channel from 1 to 11.

8 In the Wireless Mode field, select the wireless mode from the drop-down list:
   - 802.11g & 802.11b - Allows you to mix Wireless-B with Wireless-G equipment, but you will lose the higher performance speeds of Wireless-G.
   - 802.11g only - Features the same benefits as Wireless-B, but offers 5 times the speed at up to 54 Mbps. Wireless-G currently offers the best combination of performance and value. You can mix Wireless-B with Wireless-G equipment, but you will lose the higher performance speeds of Wireless-G.
   - 802.11b only - Operates on the 2.4GHz frequency band and can transmit data at speeds of up to 11 Mbps within a range of up to 100-150 feet. Wireless range can be affected by reflective or signal-blocking obstacles, such as mirrors, walls, devices and location, whether indoors or outdoors.
9 In the 54g Protection field, select Auto or Off. Do not disable 54g Protection if there is a possibility that an 802.11b device may need to use your wireless network.

Notes:

- 54g Protection allows 802.11g and 802.11b devices to co-exist in the same network without “speaking” at the same time. In Auto Mode, the wireless device will use RTS/CTS to improve 802.11g performance in mixed 802.11g/802.11b networks. Turn protection off to maximize 802.11g throughput under most conditions.

- You can enable Wi-Fi Multimedia (WMM) support to help improve the Quality of Service (QoS) for your wireless traffic. It is recommended that you leave these settings unchanged if you are not sure about your configuration. Changing these values may lead to unexpected blockages of traffic on your wireless LAN, and the blockages might be difficult to diagnose.

10 Click Save/Apply to enable the wireless network.

Securing Your Wireless Network with WEP

WEP is a security protocol for wireless networks. WEP provides security by encrypting data over radio waves so that it is protected as it is transmitted from one end point to another. A shared key (similar to a password) is used to allow communication between the computers and the residential gateway. WEP offers a basic, but satisfactory level of security for wireless data transmission.

To secure your wireless network with Wired Equivalent Privacy (WEP), complete the following steps.

1 Click Home Network on the main screen. The Client Summary screen opens.
2 Click **Wireless**. The Wireless Summary screen opens.

3 Click **Security**. The Wireless -- Security screen opens.

4 In the **Select SSID** field, use the drop-down list to choose an option for the service set identifier (SSID).

   **Note:** You can add options to this drop-down list on the Wireless -- Basic screen.
5 In the **Network Authentication field**, choose one of these two options for the authentication method.

- **Open.** All devices may access the wireless network when WEP Encryption is disabled. When no authentication is required and if encryption is disabled, then the data that is passing between the access point and the client is also not encrypted. When WEP is enabled, the data is encrypted, but the client is not authenticated.

- **Shared.** Only devices configured with the 64-bit or 128-bit key may access the wireless network.

6 In the **WEP Encryption field**, select **Enabled**. The Wireless -- Security screen populates with more fields.

7 In the **Encryption Strength field**, choose one of the following options:

- **64-bit.** Secures your network by 64-bit (10 hex) encryption of all traffic using a static key.

- **128-bit.** Secures your network by 128-bit (26 hex) encryption of all traffic using a static key.

**Important:** These settings must be identical to your wireless client devices.
8 Do you want the system to generate the network key for you?
   - If yes, go to step 11.
   - If no, you must disable Serial Number Encryption and enter your own network key(s) in the field provided. Go to step 9.

9 In the Current Network Key field, select a network key from the drop-down list. Values are: 1, 2, 3, or 4.

10 In the Network Key 1 field, enter the network key you wish to use based on the encryption strength as discussed in step 7.

11 Based on the encryption strength you chose in step 7, do one of the following.
   - For 64-bit encryption, you can choose to enable Serial Number Encryption. When you enable Serial Number Encryption, the serial number of the gateway is preceded with a 0 (numeric zero) and is then used as the Network Key. Serial Number Encryption is not available for 128-bit encryption. If you don't want to use Serial Number Encryption (64 bit only), disable it by selecting Disabled from the drop-down list. Repeat steps 9 and 10 for keys 1 through 4 if you use 64-bit encryption. Go to step 12.
   - For 128-bit encryption, only one network key is used. Go to step 12.

12 In the WEP Key Paraphrase field, enter your information as follows based on 64-bit or 128-bit encryption strength:
   - For 64-bit encryption strength, enter a passphrase (1 to 31 characters) and click Generate. Four keys are generated based on the passphrase.
   - For 128-bit encryption, enter a passphrase (1 to 31 characters) and click Generate. Four keys are generated based on the passphrase.

13 Click Save/Apply.
Disabling the Wireless Network

To disable the wireless network, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **Wireless**. The Wireless Summary screen opens.
3 Click **Basic**. The Wireless Basic screen opens.

4 Uncheck the **Enable Wireless** check box. The wireless network fields are removed from the screen.

5 Click **Save/Apply** to disable the wireless network.
Wireless Security

The Wireless Security screen allows you to configure security features of the wireless LAN interface. You can set the network authentication method, select data encryption, specify whether a network key is required to authenticate to this wireless network, and specify the encryption strength.

Path: Home Network > Wireless > Security

WEP Encryption Disabled

Securing Your Wireless Network with Encryption Keys

If you choose WPA Personal (also known as Wi-Fi Protected Access-PreShared Key) as the network authentication method, you can secure your network by encrypting all traffic using a pre-shared dynamic key. The following security methods are described:

- WPA Personal or WPA2 Personal
- Mixed WPA2 Personal/WPA Personal
- WPA/WPA2 Enterprise
- Mixed WPA/WPA2 Enterprise
WPA Personal or WPA2 Personal

To secure your wireless network with a pre-shared dynamic key, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

   ![Client Summary Screen]

   - **LAN1**: 192.168.164.0
   - **LAN2**: 00:10:00:36:33

2. Click **Wireless**. The Wireless Summary screen opens.

   ![Wireless Summary Screen]

   - **MAC Address**: 00:16:9E:49:CE
   - **SSID**: Cisco
   - **Authentication**: Open
   - **Encryption**: TKIP Encryption disabled

4 In the Network Authentication field, select **WPA Personal or WPA2 Personal** from the drop-down list.

5 Select **Enabled or Disabled** to enable or disable your Serial Number Encryption function. Your serial number is printed on the back label of your device. If you enable this function, the system will automatically use your serial number as the pre-shared key for WPA Authentication.

6 In the WPA Pre-Shared Key field, enter a shared Key (8-63 characters). The system will periodically generate a dynamic key based on the shared key.

7 In the WPA Group Rekey Interval field, enter the group key renewal time period (in seconds). This time defines how often the dynamic key is regenerated.

8 In the WPA Encryption field, select the encryption from the drop-down list. You have the option of choosing TKIP (Temporal Key Integrity Protocol), AES (Advanced Encryption System), or both. Typically AES is seen to be a more reliable form of encryption.

9 Click **Save/Apply** to save your settings.
Mixed WPA2 Personal/WPA Personal

The security mode supports simultaneous WPA Personal and WPA2 Personal connections. You can have devices that use either WPA Personal or WPA2 Personal. The access point automatically chooses the encryption algorithm used by each client device.

To configure the Mixed WPA Personal and WPA2 Personal security settings for the access point, follow these steps:

1. Click Home Network on the main screen. The Client Summary screen opens.


To configure the Mixed WPA Personal and WPA2 Personal security settings for the access point, follow these steps:

1. Click Home Network on the main screen. The Client Summary screen opens.


4. In the Network Authentication field, select Mixed WPA2 Personal/WPA Personal from the drop-down list.

5. Select **Enabled** or **Disabled** to enable or disable your Serial Number Encryption function. Your serial number will be printed on the back label of your device. If you enable this function, the system will automatically use your serial number as the network key for your WEP encryption.

6. In the WPA Pre-Shared Key field, enter a shared key (8-63 characters). The system will periodically generate a dynamic key based on the shared key.

7. In the WPA Group Rekey Interval field, enter the group key renewal time period (in seconds). This time defines how often the dynamic key is regenerated.

8. In the WPA Encryption field, select the encryption from the drop-down list.

9. Click **Save/Apply** to save your settings.
WPA/WPA2 Enterprise

WPA/WPA2 Enterprise is used in coordination with a Remote Authentication Dial-In Use Service (RADIUS) server for client authentication. If you choose this to be your authentication method, make sure that a RADIUS server is available in the network for authentication.

To configure the WPA/WPA2 Enterprise security settings for the access point, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **Wireless**. The Wireless Summary screen opens.
3 In the Network Authentication field, select **WPA/WPA2 Enterprise** from the drop-down list.

4 Select **Enabled** or **Disabled** for your WPA2 Pre-authentication.

   **Note:** In pre-authentication, a WPA2 wireless client can perform an 802.1X authentication with other wireless access points in its range when it is still connected to its current wireless access point.

5 In the Network Re-auth Interval, enter the interval at which the re-authentication occurs.

6 In the WPA Group Rekey Interval field, enter the group key renewal time period (in seconds). This time defines how often the dynamic key will be regenerated.

7 In the RADIUS Server IP Address field, enter the IP address for your RADIUS server. The default port is 1812.

8 In the RADIUS Port field, enter the port number for your RADIUS server. The default port is 1812.

9 In the Radius Key field, please enter the secret key used by the access point and RADIUS server.

10 In the WPA Encryption field, please select your data encryption method from TKIP (Temporal Key Integrity Protocol) or AES (Advanced Encryption Standard).

11 Click **Save/Apply** to save your settings.
Mixed WPA/WPA2 Enterprise

The security mode supports simultaneous WPA Enterprise and WPA2 Enterprise connections. You can have devices that use either WPA Enterprise or WPA2 Enterprise. The access point automatically chooses the encryption algorithm used by each client device.

To configure the Mixed WPA/WPA2 Enterprise security settings for the access point, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

2. Click **Wireless**. The Wireless Summary screen opens.
3 In the Network Authentication field, select **Mixed WPA2 Enterprise/WPA Enterprise** from the drop-down list.

4 Select **Enabled** or **Disabled** for your WPA2 Pre-authentication.

   **Note:** In pre-authentication, a WPA2 wireless client can perform an 802.1X authentication with other wireless access points in its range when it is still connected to its current wireless access point.

5 In the Network Re-auth Interval, enter the interval at which the re-authentication occurs.

6 In the WPA Group Rekey Interval field, enter the group key renewal time period. This time defines how often the dynamic key will be regenerated.

7 In the RADIUS Server IP Address field, enter the IP address for your RADIUS server. The default port is 1812.

8 In the RADIUS Port field, enter the port number for your RADIUS server. The default port is 1812.

9 In the Radius Key field, enter the secret key used by the access point and RADIUS server.

10 In the WPA Encryption field, select your data encryption method from TKIP (Temporal Key Integrity Protocol), AES (Advanced Encryption Standard), or TKIP+AES.

11 Click **Save/Apply** to save your settings.
Wireless MAC Filtering

The Wireless – MAC Filtering screen allows you to allow or block certain wireless clients from accessing the residential gateway. If you know the MAC address of the client you want to block, you can use this screen to provide access to the residential gateway or block that client from accessing it.

**Path:** Home Network > Wireless > Advanced > MAC Filter

![Wireless MAC Filtering Screen](image)

**Allowing Wireless Clients to Access the Residential Gateway**

You can allow wireless clients to access the residential gateway if you know the client's MAC address. MAC restrict mode must be enabled. To allow wireless clients to access the residential gateway, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

![Client Summary Screen](image)
Chapter 5  Home Network Configuration

2  Click **Wireless**. The Wireless Summary screen opens.

```
<table>
<thead>
<tr>
<th>MAC Address</th>
<th>00:1E:81:FA:9C:DE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSID</td>
<td>Open</td>
</tr>
<tr>
<td>Authentication</td>
<td>open</td>
</tr>
<tr>
<td>Encryption</td>
<td>WEP (Encryption disabled)</td>
</tr>
</tbody>
</table>
```

3  Click **Advanced**. The Wireless Advanced Settings screen opens.

```
- MAC Filter
- Wireless Bridge
- Station Info
```

4  Click **MAC Filter**. The Wireless MAC Filtering screen opens.

```
MAC Restrict Mode:  O  Disabled  ○  Allow  ○  Deny
```

5  In the MAC Restrict Mode field, click **Allow** to enable the MAC restrict mode.

6  Click **Add**. The Wireless -- MAC Filter screen opens.

7  In the MAC Address field, enter the MAC address of the client that you want to allow access to the residential gateway.

8  Click **Save/Apply** to allow this wireless client to access the residential gateway.
### Blocking Wireless Clients

You can block wireless clients from accessing the residential gateway if you know the client's MAC address. MAC restrict mode must be enabled. To prevent wireless clients from accessing the residential gateway, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

   ![Client Summary](image)

   - **LAN 1**: 192.168.1.64
   - **LAN 2**: 192.168.1.63
   - **LAN 3**
   - **LAN 4**
   - **HPNA**
   - **Wireless**

2. Click **Wireless**. The Wireless Summary screen opens.

   ![Wireless Summary](image)

   - **MAC Address**: 00:1E:60:FA:0C:DE
   - **SSID**: Care
   - **Authentication**: open
   - **Encryption**: WEP Encryption disabled

3. Click **Advanced**. The Wireless Advanced Settings screen opens.

   ![Wireless Advanced Settings](image)

   - **MAC Filter**
   - **Wireless Bridge**
   - **Station Info**
Chapter 5  Home Network Configuration

4 Click **MAC Filter**. The Wireless MAC Filtering screen opens.

5 In the MAC Restrict Mode field, click **Deny** to enable the MAC restrict mode.

6 Click **Add**. The Wireless -- MAC Filter screen opens.

7 In the MAC Address field, enter the MAC address of the client that you want to prevent from accessing the residential gateway.

8 Click **Save/Apply** to prevent this wireless client from accessing the residential gateway.
Wireless Bridge

Wireless LAN Bridging (also referred to as a Wireless Distribution System, WDS) refers to two or more 802.11 access points that send traffic between them (from access point to access point) as opposed to between access point and a client computer.

The Wireless Bridge screen allows you to configure the wireless bridge features of the wireless LAN interface as follows:

- Select Wireless Bridge in the AP mode to disable access point functionality.
- Select Access Point in the AP mode to enable access point functionality. Wireless bridge functionality will still be available and wireless stations will be able to associate to the AP.
- Select Disabled in the Bridge Restrict field to disable wireless bridge restriction so any device can communicate with the residential gateway over the wireless bridge.
- Select Enabled in the Bridge Restrict field to enable wireless bridge restriction to restrict the bridges that can communicate with the residential gateway over the wireless interface.
- Enter the MAC Address of the remote bridge in the Remote Bridges MAC Address field.

**Path:** Home Network > Wireless > Advanced > Wireless Bridge

**Bridge Restrict Disabled**

This page allows you to configure wireless bridge features of the wireless LAN interface. You can select Wireless Bridge (also known as Wireless Distribution System) to disable access point functionality. Selecting Access Point enables access point functionality. Wireless bridge functionality will still be available and wireless stations will be able to associate to the AP. Select Disabled in Bridge Restrict that disables wireless bridge restriction. Any wireless bridge will be granted access. Selecting Enabled enables wireless bridge restriction. Only those bridges selected in Remote Bridges will be granted access.

Click "Save/Apply" to configure the wireless bridge options.

**AP Mode:** Access Point

**Bridge Restrict:** Disabled
Chapter 5  Home Network Configuration

Bridge Restrict Enabled

This page allows you to configure wireless bridge features of the wireless LAN interface. You can select Wireless Bridge (also known as Wireless Distribution System) to disable access point functionality. Selecting Access Point enables access point functionality. Wireless bridge functionality will still be available and wireless stations will be able to associate to the AP. Select Disabled in Bridge Restrict to disable wireless bridge restriction. Any wireless bridge will be granted access. Selecting Enabled enables wireless bridge restriction. Only those bridges selected in Remote Bridges will be granted access.

Click "Save/Apply" to configure the wireless bridge options.

AP Mode:
- Wireless Bridge

Bridge Restrict
- Disabled

Remote Bridges MAC Address:
00:16:60:30:19
**Wireless Station List**

This page shows associated wireless MAC addresses and status.

**Path:** Home Network > Wireless > Advanced > Station Info

---

**Showing MAC Addresses and Clients**

To show the wireless MAC Address and clients, complete the following steps.

1. Click **Home Network** on the main screen.
2. Click **Wireless**. The Wireless Summary screen opens.
Chapter 5  Home Network Configuration

3  Click Advanced. The Wireless Advanced Settings screen opens.

4  Click Station Info. The Wireless Station List opens.

5  Click Refresh to update the list of MAC addresses and associated status.
Wi-Fi Protected Setup

Wi-Fi Protected Setup (WPS) is a standard for easy and secure establishment of a wireless home network.

You can choose to use either the PBC or PIN method for connecting the wireless networks using WPS. But first, you will still need to configure the appropriate authentication on your router. For more information, see Security Configuration (on page 165).

Note: Ensure that your wireless client supports WPS. If your wireless client does not support WPS, you cannot use this functionality.

**Path:** Home Network > Wireless > Wi-Fi Protected Setup
Chapter 5  Home Network Configuration

PBC Method

The PBC method requires the user to press a button (either actual or virtual) on both the DDR2200 and the new wireless client device to establish the wireless connection.

To set up your wireless network using the PBC method, complete the following steps.
1  Click Home Network on the main screen.
2  Click Wi-Fi Protected Setup. The Wi-Fi Protected Setup screen opens.
3  For the WPS status drop-down field, select Enabled to enable the WPS status.
4  Click the button at the right-hand-side on the page or the Wi-Fi-sec button on the device. Then, within 2 minutes, push another button on your client adapter’s WPS setup screen. It should start the process of configuring the wireless security on your client station.

PIN Method

The PIN method requires the user to enter a personal identification number (PIN) from a label on the new device to establish the wireless connection.

To set up your wireless network using a PIN:
1  Click Home Network on the main screen.
2  Click Wi-Fi Protected Setup. The Wi-Fi Protected Setup screen opens.
3  For the WPS status drop-down field, select Enabled to enable the WPS status.
4  In the PIN field, enter the same PIN number (8-digit number, sometimes it will be shipped with your client's adapter if it supports WPS) for both of the wireless router and station. Then click Register to start the process of configuring the wireless security on your client station.
HPNA Information

The HPNA Info screen allows you to view the HPNA devices connected to the residential gateway and to examine statistics for these devices.

**Path:** Home Network > HPNA > HPNA Info

---

**Updating HPNA Information**

To update the HPNA information, complete the following steps.

1. Click **Home Network** on the main screen. The Client Summary screen opens.

---

![Client Summary](image-url)
Chapter 5  Home Network Configuration

2  Click **HPNA**. After a moment of processing, the HPNA Info screen opens.

![HPNA Info Screen](image)

3  Click **HPNA Update** to update the HPNA software of HPNA devices attached to the residential gateway. The Update HPNA Image window opens.

![Update HPNA Image](image)

4  In the Software File Name field, enter the name of the file that you want to use to update your system. You can click Browse to locate the file.

5  Click **Next**. The software for the attached HPNA devices is updated.
Viewing HPNA Statistics

From the HPNA Info screen, you can choose the HPNA Master Statistics Info, HPNA Client Statistics Info, or HPNA Diagnostics Info tab.

HPNA Master Statistics Info

The HPNA Master Statistics Info screen displays the master statistics for the HPNA connection, such as the number of packets transmitted, received, and dropped.

Path: Home Network > HPNA > HPNA Master Statistics Info

<table>
<thead>
<tr>
<th>(null)</th>
<th>packets</th>
</tr>
</thead>
<tbody>
<tr>
<td>tx_pkt</td>
<td>253</td>
</tr>
<tr>
<td>rx_pkt</td>
<td>0</td>
</tr>
<tr>
<td>tx_oct</td>
<td>57201</td>
</tr>
<tr>
<td>rx_oct</td>
<td>1936</td>
</tr>
<tr>
<td>tx_bcast</td>
<td>0</td>
</tr>
<tr>
<td>rx_bcast</td>
<td>0</td>
</tr>
<tr>
<td>tx_mcast</td>
<td>0</td>
</tr>
<tr>
<td>rx_mcast</td>
<td>0</td>
</tr>
<tr>
<td>tx_short</td>
<td>0</td>
</tr>
<tr>
<td>rx_short</td>
<td>0</td>
</tr>
<tr>
<td>tx_dropped</td>
<td>0</td>
</tr>
<tr>
<td>rx_dropped</td>
<td>0</td>
</tr>
<tr>
<td>ctl_luc_rep</td>
<td>0</td>
</tr>
<tr>
<td>ctl_luc_rep</td>
<td>0</td>
</tr>
<tr>
<td>ctl_luc_rep</td>
<td>0</td>
</tr>
<tr>
<td>ctl_luc_rep</td>
<td>0</td>
</tr>
<tr>
<td>avg_period</td>
<td>1019008</td>
</tr>
<tr>
<td>avg_oct</td>
<td>0.024%</td>
</tr>
<tr>
<td>avg_file</td>
<td>(1.31%)</td>
</tr>
<tr>
<td>cyclic_period</td>
<td>14008</td>
</tr>
<tr>
<td>cyclic_file</td>
<td>(0.64%)</td>
</tr>
</tbody>
</table>
**HPNA Client Statistics Info**

The HPNA Client Statistics Info screen displays the client statistics for the HPNA connection, such as the number of packets transmitted, received, and dropped.

**Path:** Home Network > HPNA > HPNA Client Statistics Info

![HPNA Client Statistics Info Screen](image)

### HPNA Client Statistics Info

<table>
<thead>
<tr>
<th>Client (00:1b:0b:37:a0:60)</th>
</tr>
</thead>
<tbody>
<tr>
<td>txpkt: 2 packets</td>
</tr>
<tr>
<td>rxpkt: 8 packets</td>
</tr>
<tr>
<td>tx_byte: 136 bytes</td>
</tr>
<tr>
<td>rx_byte: 3026 bytes</td>
</tr>
<tr>
<td>tx_broadcast: 0 bytes</td>
</tr>
<tr>
<td>rx_broadcast: 0 bytes</td>
</tr>
<tr>
<td>tx_multicast: 0 bytes</td>
</tr>
<tr>
<td>rx_multicast: 0 bytes</td>
</tr>
<tr>
<td>txifiant: 0 bytes</td>
</tr>
<tr>
<td>rxifiant: 0 bytes</td>
</tr>
<tr>
<td>tx_dropped: 0 bytes</td>
</tr>
<tr>
<td>rx_dropped: 15 bytes</td>
</tr>
<tr>
<td>cll_idle: 15 bytes</td>
</tr>
<tr>
<td>cll_idle: 8414023 bytes</td>
</tr>
<tr>
<td>cll_idle: 301123333 bytes</td>
</tr>
<tr>
<td>cll_idle: 154628 bytes</td>
</tr>
<tr>
<td>avg_period: 0 clock ticks</td>
</tr>
<tr>
<td>avg_ttl: (100.00%) clock ticks</td>
</tr>
<tr>
<td>avg_br: (1349800.00%) clock ticks</td>
</tr>
<tr>
<td>cyc_period: 15999816 clock ticks</td>
</tr>
<tr>
<td>cyc_ttl: (21.00%) clock ticks</td>
</tr>
<tr>
<td>cyc_br: (121.00%) clock ticks</td>
</tr>
</tbody>
</table>
**HPNA Diagnostics Info**

The HPNA Diagnostics Info screen displays the results of the HPNA Diagnostic tests in all possible directions (master to client, client to master, client to client). It also displays diagnostic information such as packets transmitted, PER, SNR, Rx Power, and so on for each direction tested.

**Path:** Home Network > HPNA > HPNA Diagnostics Info

<table>
<thead>
<tr>
<th>Direction</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master to Client</td>
<td>01/00/1198 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00</td>
</tr>
<tr>
<td>Client to Master</td>
<td>01/00/1198 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00 16/00</td>
</tr>
</tbody>
</table>
6

Security Configuration

The Security tab allows you to check the security configuration and modify the configuration.

Use this chapter to help you check the status of the security configuration or make changes to the configuration.

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- Outgoing IP Filtering ................................................................. 180
- Parental Control Setup - Filtering Function ............................. 185
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MAC Filtering Setup

The MAC Filtering Setup screen allows you to set up filters for packets containing configured MAC addresses. With the MAC Filtering feature, you can restrict access to certain servers based on their MAC address. MAC Filtering is only effective on ATM PVCs configured in Bridge mode.

Path: Security > Packet Filtering > MAC Filtering

Forwarded MAC Filtering

Forwarded MAC Filtering means that all MAC layer frames will be FORWARDED except those that match any of the specified rules in the following screen.
Blocked MAC Filtering

Blocked MAC Filtering means that all MAC layer frames will be BLOCKED except those that match any of the specified rules in the following screen.
Adding MAC Filtering

To add MAC Filtering, complete the following steps.

2. Click MAC Filtering. The MAC Filtering screen opens.

3. Check the Enable Filtering Function check box.
4 Click **Add** to open a blank MAC Filtering screen.
5 In the Protocol Type field, select one of the following protocols from the drop-down menu:
   - PPPoE
   - IPv4
   - IPv6
   - AppleTalk
   - IPX
   - NetBEUI
   - IGMP

6 In the Destination MAC Address field, enter the frame's destination MAC address.

7 In the Source MAC Address field, enter the frame's source MAC address.

8 In the Frame Direction field, select one of the following choices from the drop-down menu:
   - LAN<>WAN
   - WAN<>LAN

9 Do you want to select all WAN interfaces?
   - If yes, check the Select All WAN Interfaces check box under the WAN Interfaces (Configured in Bridge mode only) field.
   - If no, uncheck the Select All WAN Interfaces check box under the WAN Interfaces (Configured in Bridge mode only) field.

10 Click **Save/Apply** to add the MAC Filter.
Forwarding or Blocking MAC Layer Frames

You can change the policy on how MAC layer frames are forwarded or blocked. FORWARDED means that all MAC layer frames will be forwarded except those matching with any of the specified rules in the table on the screen. BLOCKED means that all MAC layer frames will be blocked except those matching with any of the specified rules in the table on the screen.

To change the policy on how MAC layer frames are forwarded or blocked, complete the following steps.

2. Click MAC Filtering. The MAC Filtering screen opens.

3. Check the Enable Filtering Function check box.
4. Click **Change Policy**. The Change MAC Filtering Global Policy screen opens. In this example, the global policy for MAC filtering is "Blocked."

5. **Do you want to change the Global Policy?**
   - If **yes**, click **Yes**. If the policy is forwarded, clicking Yes changes the policy to blocked, and vice versa.
   - If **no**, click **No** and the policy remains unchanged.

**Removing MAC Filtering**

To remove a MAC filtering rule you have set up, complete the following steps.

1. Click **Security** on the main screen. The Packet Filtering tab opens by default.
2. Click **MAC Filtering**. The MAC Filtering screen opens.
3 From the MAC Filtering screen, select **Remove** in the Remove column next to the MAC filtering rule you wish to remove.

4 Click **Remove** to remove the MAC filtering.
Incoming IP Filtering

By default, all incoming IP traffic from the WAN is blocked when the firewall is enabled. However, some IP traffic can be accepted by setting up filters.

**Path:** Security > Packet Filtering > Incoming IP Filtering
Adding an Incoming IP Filter

You can create a filter rule to identify incoming IP traffic by specifying a new filter name and at least one condition for the filter. All of the specified conditions in this filter rule must be satisfied for the rule to take effect.

To add an incoming IP filter, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.

2. Select the Incoming IP Filtering tab. The Incoming IP Filtering screen opens.
Chapter 6  Security Configuration

3  Click **Add**. The Add IP Filter Incoming screen opens.

4  In the Filter Name field, enter the name of the filter.

5  In the Protocol field, select one of the following protocols:
   - TCP/UDP
   - TCP
   - UDP
   - ICMP

6  In the Source IP address field, enter the source IP address of the server sending the incoming packets.

7  In the Source Subnet Mask field, enter the subnet mask of the server sending the incoming packets.

8  In the Source Port field, enter the port number of the server sending the incoming packets. You can enter one port or a range of ports using the following format: port or port:port.
   **Example:** 0:5 indicates ports 0 through 5.

9  In the Destination IP address field, enter the destination IP address for the server receiving the packets.

10 In the Destination Subnet Mask field, enter the subnet mask for the server receiving the packets.
11 In the Destination Port field, enter the port number for the server receiving the packets. You can enter one port or a range of ports using the following format: port or port:port.

Example: 0:5 indicates ports 0 through 5.

12 Do you want to select all of the WAN interfaces?

- If yes, check the Select All field under WAN Interfaces (Configured in Routing mode and with firewall enabled only).
- If no, clear the Select All field under WAN Interfaces (Configured in Routing mode and with firewall enabled only).

13 Click Save/Apply to add the filter.

### Enabling the Filtering Function

To enable the filtering function, complete the following steps.

1 Click Security on the main screen. The MAC Filtering screen opens by default.

![MAC Filtering Screen](https://example.com/mac_filtering.png)
2 Click Incoming IP Filtering. The Incoming IP Filtering screen opens.

3 Check the Enable Filtering Function check box to enable the filtering function.

Removing an Incoming IP Filter

To remove an incoming IP filter, complete the following steps.

1 Click Security on the main screen. The MAC Filtering screen opens by default.
2 Select the **Incoming IP Filtering** tab. The Incoming IP Filtering screen opens.

3 From the Incoming IP Filtering screen, select **Remove** in the Remove column next to the filter you wish to remove.

4 Click **Remove** to remove the filter.
Outgoing IP Filtering

By default, all outgoing IP traffic from LAN is allowed, but some IP traffic can be BLOCKED by setting up filters.

Path: Security > Packet Filtering > Outgoing IP Filtering
Enabling the Filtering Function

To enable the outgoing IP filtering function, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.

2. Click Outgoing IP Filtering. The Outgoing IP Filtering screen opens.

3. Check the Enable Filtering Function check box to enable the filtering function.
Adding an Outgoing IP Filter

To add an outgoing IP filter, complete the following steps.

1. Click **Security** on the main screen. The MAC Filtering screen opens by default.

2. Select the **Outgoing IP Filtering** tab. The Outgoing IP Filtering screen opens.
3 Click **Add**. The Add IP Filter Outgoing screen opens.

4 In the Filter Name field, enter the name of the filter.
   **Note:** You cannot use blank spaces in the filter name.

5 In the Protocol field, select one of the following protocols:
   - TCP/UDP
   - TCP
   - UDP
   - ICMP

6 In the Source IP address field, enter the source IP address for the server sending the incoming packets.

7 In the Source Subnet Mask field, enter the subnet mask for the server sending the incoming packets.

8 In the Source Port field, enter the port number for the server sending the incoming packets. Use the following format: port or port:port.

9 In the Destination IP address field, enter the destination IP address for the server receiving the packets.

10 In the Destination Subnet Mask field, enter the subnet mask for the server receiving the packets.

11 In the Destination Port field, enter the port number for the server receiving the packets. Use the following format: port or port:port.

12 Click **Save/Apply** to add the filter.
Removing an Outgoing IP Filter

To remove an outgoing IP filter, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.

2. Select the Outgoing IP Filtering tab. The Outgoing IP Filtering screen opens.

3. From the Outgoing IP Filtering screen, select Remove in the Remove column next to the filter you wish to remove.

4. Click Remove to remove the filter.
Parental Control Setup - Filtering Function

The Client IP/MAC Filtering Setup screen allows you to configure the residential gateway to restrict access to the Internet, email, or other network services at specific days and times. You can set time restrictions for a single computer, a range of computers, or multiple computers.

**Path:** Security > Firewall > Parental Control
Adding Time of Day Restrictions

The Filtering Function screen allows you to set restrictions that block access to the Internet during certain times of the day. This screen adds time of day restrictions to a special LAN device connected to the residential gateway. The browser's MAC Address automatically displays the MAC address of the LAN device where the browser is running. To restrict other LAN devices, select the Other MAC Address option and enter the MAC address of the other LAN device. To find out the MAC address of a Windows based PC, go to a command window and type ipconfig/all.

Path: Security > Firewall > Parental Control

To add time of day restrictions, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.
2 Click the **Firewall** tab. The Filtering Function screen opens.

![Firewall tab with Filtering Function highlighted](image)

3 Check the **Enable Filtering Function** check box to enable the filtering function. The Client IP MAC Filtering screen populates with any time restrictions that are set.

![Client IP MAC Filtering screen](image)
4 Click **Add PC**. The Add Filtering Function screen opens.

5 In the Client PC Description field, enter a description of the PC for which you want to block services.

6 In the Choose mode field, select IP mode or MAC mode from the drop-down menu.

7 Enter the IP address in the Client PC IP Address field, or enter the MAC address in the MAC address field depending upon the mode you selected in step 6.

8 Under Service Name area, check the **Blocking** check box for every service that you wish to filter.

9 In the Scheduling Week Day area, check the check boxes next to each day where you want to set up time of day restrictions. If you want to apply the time of day restrictions to everyday, check the Everyday check box. For example, check the F, Sa, and Su check boxes to apply time of day restrictions to Friday, Saturday, and Sunday.

10 In the Time area set the time as follows:
   - Click the 24Hours option to apply the restrictions 24 hours a day
   - Click the option where you select the time from the drop-down menus. Use the drop down menus to enter the time when you want the restriction to start and end.
11 Click **Save/Apply** to enable the time of day restrictions.

**Removing Time of Day Restrictions**

To remove time of day restrictions, complete the following steps.

1. Click **Security** on the main screen. The MAC Filtering screen opens by default.

2. Click the **Firewall** tab. The Filtering Function screen opens.
3. Check the **Enable Filtering Function** check box to enable the filtering function. The Client IP/MAC Filtering Setup screen populates with any time restrictions that are set.

4. From the Configure field select **Remove** in the Remove column next to the time of day restriction that you wish to remove.

5. Click **Remove** to remove the restriction.
URL Filtering Function

The URL Filtering Function screen allows you to block websites based on the URL address and/or key words used in the website. For example, if you have children in the home, you may want to block websites that are inappropriate for children by entering the URL or key words.

**Path:** Security > Firewall > URL Filter
Enabling URL Filtering

To enable URL filtering for the firewall, complete the following steps.

1. Click **Security** on the main screen. The MAC Filtering screen opens by default.

2. Click the **Firewall** tab. The Filtering Function screen opens by default.
3 Click the URL Filter tab. The URL Filtering Function screen opens.

4 Click Enable URL Filtering Function. The URL Filtering Function screen updates with blank fields for entering the URLs that you want to block.

5 For each rule, enter the URL or keyword that you want to block.

6 In the Week Day area, select Everyday or select the individual days on which you want the filter to take effect.

7 In the Time area, select 24Hours or select the individual times that you want the filter to take effect.

8 Click Save.
Removing a URL Filter

To remove a URL filter from the firewall, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.

2. Click the Firewall tab. The Filtering Function screen opens by default.

3. Click the URL Filter tab. The URL Filtering Function screen opens.
4 Click **Enable URL Filtering Function**. The URL Filtering Function screen updates with blank fields for entering the URLs that you want to block.

![URL Filtering Function Screen](image)

5 Click **Del** next to each rule that you want to delete. If you want to remove all the rules, click **Remove All**.

6 Click **Save**.
Stateful Packet Inspection

The Stateful Packet Inspection screen allows the gateway to inspect packets passing through it to deny network attacks.

**Path:** Security > Firewall > Stateful Packet Inspection

![Stateful Packet Inspection Screen](image)

- Enable this feature to employ Stateful Packet Inspection (SPI) to provide the ability to detect and prevent certain types of network attacks such as DoS (Denial-of-service) attacks.
- The DSL router provides the following DoS attacks prevention: Ping of Death (Ping flood) attack, SYN flood attack, IP fragment attack (Teardrop Attack), Land Attack, IP Spoofing attack, IP with zero length, TCP null scan (Port Scan Attack), UDP port lookup, Snork Attack, etc.
- If you want to send an alert log message to the DSL router, you have to be rebooted.
- Enable SPI, Hacker Pattern, and Anti-DoS Firewall
- Enable Email Alert
- Enter Email Address
- SMTP Server Address

Apply/Reboot
Enabling Stateful Packet Inspection

To enable stateful packet inspection (SPI), complete the following steps.

1. Click **Security** on the main screen. The MAC Filtering screen opens by default.

2. Click the **Firewall** tab. The Filtering Function screen opens by default.
3 Click the **Stateful Packet Inspection** tab. The Intrusion Detection screen opens.

![Stateful Packet Inspection Tab](image)

4 Select the **Enable SPI, Hacker Pattern and Anti-Dos Firewall** field.

5 Select the **Enable Email Alert** field and fill in the email address and SMTP server address that you want to notify when the DSL must be rebooted.

6 Click **Save/Apply** to enable stateful packet inspection.
Local Certificates

The Local Certificates screen allows you to load certificates onto the residential gateway. Local certificates are used by peers to verify your identity. A maximum of four certificates can be stored on the residential gateway.

Path: Security > Certificate > Local > Local Certificates
Creating Certificates

The Create Certificate screen allows you to generate a certificate by specifying certificate parameters shown in this screen.

To create a certificate, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens.

2. Click Add. The Local Certificates screen opens.
3 Click **Create Certificate Request**. The Create New Certificate Request screen opens.

4 In the Certificate Name field, enter the name for the certificate.

5 In the Common Name field, enter the common name of the certificate.

6 In the Organization Name field, enter the name of the organization that owns the certificate.

7 In the State/Province Name field, enter the state or province where you want to register the certificate.

8 In the Country/Region Name field, use the drop-down list to select the country or region where you want to register the certificate.

9 Click **Apply** to create the certificate. The certificate signing request screen opens.

10 Click **Load Signed Certificate** to save the certificate on the residential gateway.
Chapter 6  Security Configuration

Importing Local Certificates

The Import Certificate screen allows you to import a pre-existing certificate to the residential gateway.

To import a certificate, complete the following steps.

1. Click Security on the main screen. The MAC Filtering screen opens by default.

   ![MAC Filtering Screen](image)

   MAC Filtering is only effective on ATM PVCs configured in Bridge mode. **FORWARDED** means that all MAC layer frames will be **FORWARDED** except those matching with any of the specified rules in the following table. **BLOCKED** means that all MAC layer frames will be **BLOCKED** except those matching with any of the specified rules in the following table.

   - **Enable Filtering Function**
   - **MAC Filtering Global Policy:** **FORWARDED**
   - **Change Policy**

   Choose Add or Remove to configure MAC filtering rules:

<table>
<thead>
<tr>
<th>VPI/VCI</th>
<th>Protocol</th>
<th>Destination MAC</th>
<th>Source MAC</th>
<th>Frame Direction</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALL</td>
<td>IPv4</td>
<td>00:00:01:ae:14:46</td>
<td>00:00:01:ae:14:20</td>
<td>LAN-&gt;WAN</td>
<td></td>
</tr>
</tbody>
</table>

   ![Certificate Screen](image)

   ![Import Certificate](image)

2. Click Certificate. The Local Certificates screen opens.
3 Click **Import Certificate**. The Import certificate screen opens.

4 In the Certificate Name field, enter the name of the certificate.

5 In the Certificate area, copy and paste the contents of the certificate file provided by the service provider.

6 In the Private Key area, copy and paste the private key from the certificate file provided by the service provider.

7 Click **Apply** to save the certificate on the residential gateway.
Chapter 6  Security Configuration

Trusted CA Certificates

The Trusted CA (Certificate Authority) Certificates screen allows you to load certificates onto the residential gateway. You can use CA certificates to verify peers' certificates. A maximum of four certificates can be stored.

Path: Security > Certificate > Trusted CA > Trusted CA (Certificate Authority) Certificates

![Image of the Trusted CA (Certificate Authority) Certificates screen]
Importing Trusted CA Certificates

The Import CA certificate screen allows you to import a pre-existing trusted CA certificate to the residential gateway.

1 Click **Security** on the main screen. The MAC Filtering screen opens by default.

2 Click **Certificate**. The Local Certificates screen opens.
3 Click the **Trusted CA** tab. The Trusted CA (Certificate Authority) Certificates screen opens.

4 Click **Import Certificate**. The Import CA Certificate screen opens.

5 In the Certificate Name field, enter the name of the certificate.

6 In the Certificate area, copy and paste the contents of the certificate file provided by the service provider.

7 Click **Apply** to save the CA certificate on the residential gateway.
Advanced Configuration

The Advanced tab lets you to check the quality of service and IP traffic over your network and change the configuration.

Use this chapter to check the status of the more advanced features of your residential gateway, such as port mapping and DNS server configuration, and to change the configuration.

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**Upstream Quality of Service**

The Upstream Quality of Service screen allows you to configure the Quality of Service (QoS) settings for the residential gateway.

**Path:** Advanced > QoS > Upstream Quality of Service

---

**Adding Upstream Quality of Service Settings**

To add upstream Quality of Service settings, complete the following steps.

1. Click **Advanced** on the main screen. The Upstream Quality of Service screen opens.
2 Click **Add**. The Add Upstream QoS Rule screen opens.

3 In the Name field, enter the name of the QoS rule.

4 In the LAN Port field, select the LAN port for which you want to apply the rule.

5 In the Protocol field, select the protocol that you want to use from the following options:
   - TCP/UDP
   - TCP
   - UDP
   - ICMP

6 In the IP Address field, enter the source and destination addresses.

7 In the Subnet Mask field, enter the source and destination subnet masks.

8 In the Port Number field, enter the source and destination ports.

9 In the MAC address field, enter the MAC address for the source from which the packets are being sent and the MAC address for the destination. The MAC address should be in the form of 6 pairs of hex digits. For example, aa:ee:ff:11:03:24.
10 In the MAC Mask field, enter the mask for the source MAC address from which the packets are being sent and the MAC Mask for the destination MAC address. A MAC mask of ff:ff:ff:00:00:00 matches all devices made by the same manufacturer (identified by the first three pairs of the MAC address). A MAC mask of ff:ff:ff:ff:ff:ff matches a single device.

11 In the DSCP Check field, select the matching DSCP value from the list of Diffserv code point.

12 Select the Marker field and choose from the list of Diffserv code point (DSCP) values to mark the specified data flow.

13 Select the Queue field and choose from the list of queues.

14 Click Save.

**Queues Configuration**

Use Queues Configuration to configure QoS queues for each WAN connection type. By configuring the queues, you determine how the packets will be processed according to the assigned priorities. A queue with a higher priority has lower queue precedence.

**Path:** Advanced > QoS > Queues Configuration

To set up your queues, complete the following steps.

1 Click **Advanced** on the main screen. The Upstream Quality of Service screen opens.
2 Click **Queues Configuration**. The Queues Configuration screen opens.

3 Click **Add** to add a queue.

4 For the Queue Configuration Status, select **Enable** or **Disable** to enable or disable your queue configuration.

5 Select from the Queue drop-down list for the associated WAN interface or connection type for Queue.

6 For the Queue Precedence field, select the Precedence as the relative priority for the queue. A smaller number indicates a higher priority.

7 Click **Save/Apply** to save the changes.
Remote Management

The Remote Management -- TR-069 Client screen allows an auto-configuration server (ACS) to perform auto-configuration, provisioning, collection of statistics, and diagnostics for this residential gateway.

Path: Advanced > Remote Management

Remote Management -- TR-069 Client

WAN Management Protocol (TR-069) allows an Auto-Configuration Server (ACS) to perform auto-configuration, provisioning, collection, and diagnostics to this device.

Select the desired values and click "Save/Apply" to configure the TR-069 client options.

- Inform [ ] Disable [ ] Enable
- Inform Interval: 300
- ACS URL:
- ACS User Name: E=1AAD61008007
- ACS Password: ******
- Connection Request Authentication
- Connection Request User Name: admin
- Connection Request Password: ******

Save/Apply  SetAP/OtherHost
Configuring the TR-069 Client Options

To configure the TR-069 client options, complete the following steps.

1. Click **Advanced** on the main screen. The Remote Management -- TR-069 Client screen opens.

   ![Remote Management Screen](image)

   **Remote Management -- TR-069 Client**

   WAN Management Protocol (TR-069) allows an Auto-Configuration Server (ACS) to perform auto-configuration, provisioning, collection, and diagnostics to this device.

   Select the desired values and click "Save/Apply" to configure the TR-069 client options.

   - **Inform**
     - Checkbox to **Enable** or **Disable** the periodic "inform" messages from the residential gateway.

   - **Inform Interval**: Enter the frequency that the inform messages are sent from the residential gateway to the auto-configuration server.

   - **ACS URL**: Enter the URL for the auto-configuration server.

   - **ACS User Name**: Enter the user name for the auto-configuration server.

   - **ACS Password**: Enter the password for the auto-configuration server.

   - **Connection Request Authentication**: Check to enable.

   - **Connection Request User Name**: Enter the name for the connection request.

   - **Connection Request Password**: Enter the password for the connection request.

2. In the Inform field, choose one of the following options:
   - Click **Enable** to enable the periodic "inform" messages from the residential gateway.
   - Click **Disable** to disable the inform messages to the residential gateway.

3. In the Inform Interval field, enter the frequency that the inform messages are sent from the residential gateway to the auto-configuration server.

4. In the ACS URL field, enter the URL for the auto-configuration server.

5. In the ACS User Name field, enter the user name for the auto-configuration server.

6. In the ACS Password field, enter the password for the auto-configuration server.

7. Check the **Connection Request Authentication** field.

8. In the Connection Request User Name field, enter the name of the connection request.

9. In the Connection Request Password field, enter the password for the connection request.

10. Click **GetRPCMethods** to obtain the list of remote procedural calls (RPC) supported by the auto-configuration server.

11. Click **Save/Apply** to save the configuration changes.
Port Mapping

The Port Mapping screen allows you to specify which traffic will be transmitted over the WAN interface. Traffic is classified by ingress port, such as Ethernet port, or by DHCP option settings. Port Mapping supports multiple ports to PVC and bridging groups. Each group will perform as an independent network. To support this feature, you must create mapping groups with appropriate LAN and WAN interfaces.

Path: Advanced > Port Mapping
Adding Port Mapping

To add port mapping, complete the following steps.

**CAUTION:**

This procedure is for administrators only. Incorrectly using this function can adversely affect your system operation.

1. Click **Advanced** on the main screen. The Upstream Quality of Service screen opens.
2 Click the **Port Mapping** tab. The Port Mapping screen opens.

---

**Port Mapping**

Port Mapping – A maximum of 4 entities can be configured

Port Mapping supports multiple ports to PVC and bridging groups. Each group will perform as an independent network. To support this feature, you must create mapping groups with appropriate LAN and WAN interfaces using the Add button. The Remove button will remove the grouping and add the ungrouped interfaces to the Default group. Only the default group has an IP interface.

- **Group Name**: Default, PTV
- **Enable/Disable**: Default
- **Interfaces**: USB, e9K, Wireless, LAN3, LAN1, LAN4, LAN2
- **Enable/Disable**: USB, e9K, Wireless, LAN3, LAN1, LAN4, LAN2

- **Add**
- **Save/Apply**
- **Reboot** (VLAN ID only)
3. **Click Add.** The Port Mapping Configuration screen opens.

4. In the **Group Name** field, enter the name of the group. The group name must be unique. For example, enter IPTV.

5. For the **Grouped Interfaces** field, select interfaces from the **Available Interfaces** list and add them to the grouped interface list using the arrow buttons to create the required mapping of the ports.

6. In the **Automatically Add Clients With the following DHCP Vendor IDs** fields, add the DHCP option 60 [vendor ID option] string for the devices (typically IP set-tops) attached to the residential gateway.

7. **Click Save/Apply.**
Virtual Servers Setup

The NAT -- Virtual Servers Setup screen allows you to configure servers to which you want to forward IP packets that belong to a specific service.

**Path:** Advanced > IP Networking > NAT > Virtual Servers

### Adding a Virtual Server

To add and configure a virtual server, complete the following steps.

1. Click **Advanced** on the main screen.
2. Click **IP Networking**. The NAT screen opens.
3 Click Virtual Servers. The Virtual Servers screen opens.
4 From the Virtual Servers Setup screen, click Add. The NAT -- Virtual Servers screen opens.

![NAT -- Virtual Servers](image)

5 Under Server Name, choose one of the following:
   - Click **Select a Service**, and choose a service from the drop-down list.
   - OR
   - Click **Custom Server**, and enter a server name and the Server IP Address.

6 In the Server IP Address field, enter the IP address for the server.

7 In the External Port Start/End fields, assign the external (Internet) port range of numbers that are associated with the service. These are the ports which will be used for receiving the service request from the WAN. If you have chosen to Select a Service from the above selection, the ports will be entered automatically for you.

8 Under Protocol, select TCP, UDP, or TCP/UDP.

9 In the Internet Port Start/End fields, assign the internal (LAN) port range of numbers that are associated with the service. These are the ports which the actual LAN server defines. If you have chosen to Select a Service from the above selection, the ports will be entered automatically for you.
10  In the Remote IP field, enter the service request (client) sender's IP address. Leave it blank to accept all incoming service requests regardless of the senders' IP address.

11  Click **Save/Apply** to add the virtual server.

**Removing a Virtual Server**

To remove a virtual server, complete the following steps.

1  Click **Advanced** on the main screen.

2  Click **IP Networking**. The NAT screen opens.

3  Click **Virtual Servers**. The Virtual Servers screen opens.

4  From the NAT -- Virtual Servers Setup screen, select **Remove** in the Remove column next to the server you wish to remove.

5  Click **Remove** to remove the NAT Virtual Server.
Port Triggering Setup

Some applications require that specific ports in the router's firewall be opened for access by the remote parties. The Port Triggering feature dynamically opens up the "Open Ports" in the firewall when an application on the LAN initiates a TCP/UDP connection to a remote party using the Triggering Ports feature. The router allows the remote party from the WAN side to establish new connections with the application on the LAN side using the open ports. A maximum of 32 entries can be configured.

The NAT -- Port Triggering screen allows you to configure servers to which you want to forward IP packets that belong to a specific service.

Path:  Advanced > IP Networking > NAT > Port Triggering > NAT -- Port Triggering

Opening a Port on the Firewall

To open a port on the firewall, complete the following steps.

1. Click **Advanced** on the main screen.
2. Click **IP Networking**. The NAT screen opens.
3  Click **Port Triggering**. The NAT -- Port Triggering screen opens.

4  From the NAT -- Port Triggering screen, click **Add**. The NAT Port Triggering screen opens with a list of available protocols.
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5  Under Application Name, choose one of the following:
   ▪  Click Select an Application and choose an application from the drop-down list.
   OR
   ▪  Click Custom Application, and enter a name for the application.

6  Complete the fields on the screen as follows:
   ▪  Under Trigger Port Start, enter the triggering port (start) that will cause the residential gateway to open up the incoming port for the particular LAN computer.
   ▪  Under Trigger Port End, enter the triggering port (end) that will cause the residential gateway to open up the incoming port for the particular LAN computer.
   ▪  Under Trigger Protocol, select TCP/UDP, TCP, or UDP.
   ▪  Under Open Port Start, enter the starting port number of the service you want to open on the firewall.
   ▪  Under Open Port End, enter the ending port number of the service you want to open on the firewall.
   ▪  Under Open Protocol, select TCP/UDP, TCP, or UDP.

7  Click Save/Apply to open the ports on the firewall.

Closing a Port on the Firewall

To close a port on the firewall, complete the following steps.
1  Click Advanced on the main screen.
2  Click IP Networking. The NAT screen opens.
3  Click **Port Triggering**. The NAT -- Port Triggering screen opens.

4  From the NAT -- Port Triggering screen, click **Remove** in the Remove column next to the port you wish to close.

5  Click **Remove**. The port you selected is closed.
DMZ Host Setup

The NAT -- DMZ Host screen allows the IP packets from the WAN that do not belong to any of the applications configured in the Virtual Servers table to be forwarded to the DMZ (demilitarized zone) host computer.

**Path:** Advanced > IP Networking > NAT > DMZ Host > NAT -- DMZ Host

Activate the DMZ Host

In the DMZ Host IP Address field, enter the computer's IP address and click **Save/Apply** to activate the DMZ host.

Deactivate the DMZ Host

Clear the DMZ Host IP Address field and click **Save/Apply** to deactivate the DMZ host.
DNS Server Configuration

The DNS Server Configuration screen allows you to configure the Domain Name Server (DNS).

If the Enable Automatic Assigned DNS check box is checked, the residential gateway will accept the first received DNS assignment from one of the PPPoA, PPPoE or MER/DHCP enabled PVC(s) during the connection establishment. If the check box is not checked, enter the primary and optional secondary IP address or domain name address of the DNS server to establish connection. Click Save to save the new configuration. You must reboot the residential gateway to make the new configuration effective.

Path: Advanced > IP Networking > DNS > DNS Server
DNS Entries

The DNS Entries page allows you to add domain names and the IP addresses to be resolved by the Gateway. You could add a DNS entry by entering the Domain name and the corresponding IP address in the fields. Click Save/Apply to save your settings.

Path: Advanced > IP Networking > DNS > DNS Entries
Dynamic DNS

The Dynamic DNS screen allows you to alias a dynamic IP address to a static hostname in any of the many domains. The alias allows your DSL router to be more easily accessed from various locations on the Internet.

Path: Advanced > IP Networking > DNS > Dynamic DNS

Adding an Alias for a Dynamic IP Address to a Static Host Name

To alias a dynamic IP address to a static host name, complete the following steps.

1. Click Advanced on the main screen.
2. Click IP Networking. The NAT screen opens.
3 Click DNS. The DNS screen opens.

4 Click Dynamic DNS. The Dynamic DNS screen opens.

5 Click Add on the Dynamic DNS screen. The Add dynamic DDNS screen opens.
6 In the D-DNS provider field, select the provider from the drop-down list.
7 In the Hostname field, enter the name of the host.
8 In the Interface field, select the interface from the drop-down list.
9 Under DynDNS Settings, enter your user name and password.
10 Click **Save/Apply**.
Nslookup

The Nslookup tool is a utility to look up information in the DNS (Domain Name System). Basically, DNS maps domain names to IP addresses. Type in the domain name in the field, and press Start to look up the IP address.

Path: Advanced > IP Networking > DNS > Nslookup
Default Gateway Routing

The Default Gateway screen allows you to make gateway assignments for devices that are connected to the residential gateway.

Note: If you change the Enable Automatic Assigned Default Gateway check box from unselected to selected, you must reboot the router to get the automatic assigned default gateway.

Path: Advanced > IP Networking > Routing > Default Gateway

Assigning Default Gateways

To assign a default gateway, complete the following steps.

1. Click Advanced on the main screen.
2. Click IP Networking. The NAT screen opens.
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3  Click **Routing**. The Routing screen opens.

4  Click **Default Gateway**. The Default Gateway screen opens.

5  Do you want to enable the automatic assigned default gateway?
   - If **yes**, be sure the Enable Automatic Assigned Default Gateway check box is checked. If this check box is checked, the residential gateway will accept the first received default gateway assignment from one of the PPPoA, PPPoE or MER/DHCP enabled PVC(s). If the check box is not selected, enter the static default gateway and/or a WAN interface. Click the 'Save/Apply' button to save the assignment.
   - If **no**, be sure the Enable Automatic Assigned Default Gateway check box is unchecked. If the check box is not checked, enter the default gateway IP address AND/OR a WAN interface from the drop-down list for the Use Interface field.

6  Click **Save/Apply** to save your selection.
Static Route

The Residential Gateway lets you set up static routes when routing packets from a specific network to another.

Path: Advanced > IP Networking > Routing > Static Route

To add a static routing entry, complete the following steps.

1. Click Advanced on the main screen.
2. Click IP Networking. The NAT screen opens.
4. Click Static Route. The Device Info -- Route screen opens.
5. Click Add to add a new entry.
6. Enter the Destination Network Address which should be a network ID for the destined network.
7. Enter the Subnet Mask for the destined network.
8. Select Use Gateway IP Address and identify the Gateway's IP Address to which the packet is forwarded.
9. Select Use Interface for the interface that is used to forward the packet from the drop-down menu.
10. Click Save/Apply at the bottom of the screen.
Ping

The ping utility can be used to test connectivity with other network devices.

**Path:** Advanced > IP Networking > Routing > Ping

To test the connectivity with other devices (ping them), complete the following steps.

1. Click **Advanced** on the main screen.
2. Click **IP Networking**. The NAT screen opens.
3. Click **Routing**. The Routing screen opens.
4. Click **Ping**. The Ping window opens.

"ping" uses the ICMP protocol’s mandatory ECHO_REQUEST datagram to elicit an ICMP ECHO_RESPONSE from a host or gateway.

Please input the IP address or host name of host or gateway.

Start Ping Processing
Enter the IP address of a remote host and click **Start Ping Processing**. The Ping result appears on the screen as shown below.
DHCP Server Probing

You can set up the residential gateway to perform DHCP server probing, an operation that requests a new DHCP lease if the default gateway happens to be out of service due to a power outage or other problems.

With DHCP server probing, the residential gateway probes the default gateway based on the probing interval value. If the residential gateway encounters consecutive reply failures from the default gateway based on the probing reset trigger value, it will conclude that the default gateway is out of service and will initiate a DHCP request.

Use the DHCP Server Probing screen to enable (or disable) DHCP server probing and set the probing interval and reset trigger.

Path:  Advanced > IP Networking > Routing > DHCP Server Probing

Complete the following steps to access the DHCP Server Probing screen and enable and set up DHCP Server Probing.

1. Click Advanced on the main screen.
2. Click IP Networking. The NAT screen opens.

DHCP Server Probing

You can set up the residential gateway to perform DHCP server probing, an operation that requests a new DHCP lease if the default gateway happens to be out of service due to a power outage or other problems.

With DHCP server probing, the residential gateway probes the default gateway based on the probing interval value. If the residential gateway encounters consecutive reply failures from the default gateway based on the probing reset trigger value, it will conclude that the default gateway is out of service and will initiate a DHCP request.

Use the DHCP Server Probing screen to enable (or disable) DHCP server probing and set the probing interval and reset trigger.

Path:  Advanced > IP Networking > Routing > DHCP Server Probing

Complete the following steps to access the DHCP Server Probing screen and enable and set up DHCP Server Probing.

1. Click Advanced on the main screen.
2. Click IP Networking. The NAT screen opens.
Click **DHCP Server Probing**. The DHCP Server Probing screen opens.

5 Select **Enable** to enable DHCP server probing.

6 Enter the **Probing Interval** in seconds, or accept the default value if appropriate. **Note:** This parameter defines how often the residential gateway communicates with the default gateway to see if it is still active. The default value is 60 seconds (1 minute).

7 Enter the **Probing Reset Trigger**, or accept the default value if appropriate. **Note:** This parameter defines the consecutive number of times the default gateway must fail to respond to probing before a new DHCP lease is requested. the default value is 15.

8 Click **Save/Apply** to save your settings.
Internet Group Management Protocol

The IGMP screen allows you to configure the Internet Group Management Protocol (IGMP) parameters. IGMP is a communications protocol that is used to manage the membership of Internet Protocol multicast groups. Routers use IGMP to manage multicasting. The IGMP messages are used to determine which host is part of which multicast group.

Path: Advanced > IP Networking > IGMP

Enabling IGMP Snooping

To enable IGMP snooping, complete the following steps.

1. Check the Enable IGMP snooping check box.
2. Select Standard mode to flood unknown multicast traffic. Select Blocking to discard unknown multicast traffic.
3. In the Query Interval field, enter the interval in seconds. The Query Interval is the amount of time in seconds between IGMP Host Query messages sent by the router.
4. In the Query Response Interval field, enter the interval in seconds. The Query Response Interval is the maximum amount of time in seconds that the IGMP router waits to receive a response to an IGMP Query message.
5. In the Query Version field, choose the version from the drop-down list.
6 In the Last member Query Interval field, enter the interval in seconds. It is the amount of time in seconds that the IGMP router waits to receive a response to a Group-Specific Query message.

7 In the Last member Query Count field, enter the value in numbers. It is the number of Group-Specific Query messages sent upon receipt of a message indicating a leave. (The default is 2.)

8 Click **Save/Reboot** to save your changes and reboot the system.
## IPSec Settings

The IPSec Settings screen allows you to configure IP security settings for the residential gateway.

**Path:** Advanced > IP Networking > IPSec

### Adding an IPSec Connection

To add an IPSec connection, complete the following steps.

1. Click **Advanced** on the main screen.
2. Click **IP Networking**. The NAT screen opens.

3. Click **IPSec**. The IPSec Settings screen opens.
4. Click **Add New Connection**. The IPSec Settings screen opens.

5. In the **IPSec Connection Name** field, enter the name of the connection.

6. In the **Remote IPSec Gateway Address** field, enter the gateway address for the remote IPSec gateway.

7. In the **Tunnel access from local IP addresses** field, select Subnet or Single Address.

8. In the **IP Address for VPN** field, enter the IP address for the VPN connection.

9. In the **IP Subnetmask** field, enter the subnet mask for the VPN IP address.

10. In the **Tunnel access from remote IP addresses** field, select Subnet or Single Address.

11. In the **IP Address for VPN** field, enter the IP address for the VPN connection.

12. In the **IP Subnetmask** field, enter the subnet mask for the VPN IP address.

13. In the **Key Exchange Method** field, select Auto(IKE) or manual.

14. In the **Authentication Method** field, select Pre-Shared Key or Certificate (X.509).

15. Depending upon the authentication method that you selected, do one of the following:
   - If you selected Pre-Shared Key, enter the name of the key in the Pre-Shared Key field.
   - OR
   - If you selected Certificate (X.509), select a certificate from the drop-down list of certificates in the Certificate field.
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16 In the Perfect Forward Secrecy field, select one of the following options:
   - If you select Enable, Perfect Forward Secrecy is enabled.
   - If you select Disable, Perfect Forward Secrecy is disabled.

17 Do you want to configure the advanced settings?
   - If yes, in the Advanced IKE Settings field, click Show Advanced Settings to populate the screen with advanced settings.
   - If no, go to step 20.

18 Complete the advanced settings as follows:
   a In the Phase 1 Mode field, select Main or Aggressive.
   b In the Encryption Algorithm field, select one of the following encryption algorithms:
      - 3DES
      - AES-128
      - AES-192
      - AES-256
   c In the Integrity Algorithm field, select MD5 or SHA1.
   d In the Select Diffie-Hellman Group for Key Exchange field, select one of the following options:
      - 768 bit
      - 1024 bit
      - 1536 bit
      - 2048 bit
      - 3072 bit
      - 4096 bit
      - 6144 bit
      - 8192 bit
   e In the Key Life Time, enter the life of the key in seconds.

19 Repeat step 17 for each phase.

20 Click Save/Apply to save your settings.
Customer Information

Introduction

This chapter provides contact information to obtain product support and return products for service.

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- Return Products for Repair.................................................... 248
## Customer Support

### If You Have Questions

If you have questions about this product, contact the representative who handles your account for information.

If you have technical questions, telephone your nearest technical support office at one of the following telephone numbers.

### The Americas

| United States | Cisco® Services Atlanta, Georgia |

<table>
<thead>
<tr>
<th><strong>Technical Support</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>- <strong>For Digital Broadband Delivery System</strong> products only, call:</td>
</tr>
<tr>
<td>- Toll-free: 1-866-787-3866</td>
</tr>
<tr>
<td>- Local: 770-236-2200</td>
</tr>
<tr>
<td>- Fax: 770-236-2488</td>
</tr>
<tr>
<td>- <strong>For all products other than</strong> Digital Broadband Delivery System, call:</td>
</tr>
<tr>
<td>- Toll-free: 1-800-722-2009</td>
</tr>
<tr>
<td>- Local: 678-277-1120</td>
</tr>
<tr>
<td>- Fax: 770-236-2306</td>
</tr>
</tbody>
</table>

### Customer Service

- Toll-free: 1-800-722-2009
- Local: 678-277-1120
- Fax: 770-236-5477

### The United Kingdom and Europe

| Europe | European Technical Assistance Center (EuTAC), Belgium |

<table>
<thead>
<tr>
<th><strong>Product Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Telephone: 32-56-445-444</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Technical Support</strong></th>
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<tbody>
<tr>
<td>- Fax: 32-56-445-061</td>
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</table>

### Asia-Pacific

| China | Hong Kong |

<table>
<thead>
<tr>
<th><strong>Technical Support</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone: 011-852-2588-4745</td>
</tr>
<tr>
<td>Fax: 011-852-2588-3139</td>
</tr>
</tbody>
</table>
## Australia

<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Technical Support</th>
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<tbody>
<tr>
<td>Australia</td>
<td>Sydney</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Telephone: 011-61-2-8446-5394</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: 011-61-2-8446-8015</td>
</tr>
</tbody>
</table>

## Japan

<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Technical Support</th>
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<tbody>
<tr>
<td>Japan</td>
<td>Tokyo</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Telephone: 011-81-3-5322-2067</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: 011-81-3-5322-1311</td>
</tr>
</tbody>
</table>

## Additional Information

Access your company's extranet site to view or order additional technical publications. For accessing instructions, contact the representative who handles your account. Check your extranet site often as the information is updated frequently.
Return Products for Repair

You must obtain a return material authorization (RMA) number before you send products to us for repair or upgrade. To return a product for repair or upgrade, complete the following steps.

1. Obtain the following information about the product that you want to return for repair or upgrade:
   - The name and model number (if applicable) of the product and the quantity of returns
   - A reason for the return, such as upgrade or failure symptom
   - Your company name, contact, telephone number, email address, fax number, repair disposition authority, and any service contract details
   - A purchase order number

Notes:
- If you are unable to issue a purchase order at the time you request an RMA number, a proforma invoice will be sent to you at the completion of repair. This invoice lists all costs incurred.
- We must receive a purchase order within 15 days of receipt of proforma.

Important: In-warranty products can accrue costs through damage or misuse, or if no problem is found. Products incurring costs will not be returned to the customer without a valid purchase order.

2. Telephone or fax Factory Services at one of the following numbers to request an RMA number:
   - From North America, call:
     - Tel: 1-800-722-2009
     - Fax: 770-236-5477
   - From Europe, Middle East, or Africa, call:
     - Tel: 32-56-445-444
     - Fax: 32-56-445-051
   - From Latin America, call:
     - Tel: 1-770-236-5662
     - Fax: 1-770-236-5888
   - From Asia Pacific, call:
     - Tel: 852-2588-4746
     - Fax: 852-2588-3139

Result: The customer service representative will provide the RMA number and the shipping instructions to you.

Note: RMA numbers are only valid for 60 days. You must contact a customer service representative to revalidate your RMA numbers if the number is older than 60 days. After the RMA number is revalidated, you can return the product.
3 Pack the product in its original container and protective packing material.

**Important:**
- If the original container and packing material are no longer available, pack the product in a sturdy, corrugated box and cushion it with packing material that is appropriate for the method of shipping.
- You are responsible for delivering the returned goods to us safely and undamaged. Improperly packaged shipments, which may have caused additional damage, may be refused and returned to you at your expense.
- Do not return any power cords or accessories.

4 Write the following information on the outside of the container:
- Your name
- Your complete address
- Your Telephone number
- RMA number
- Problem description (for product failures)

**Important:** Absence of the RMA number may delay processing your product for repair. Include the RMA number in all correspondence.

5 Ship the product to the address you receive from the customer service representative.

**Important:** We do not accept freight collect. Be sure to prepay all shipments.
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